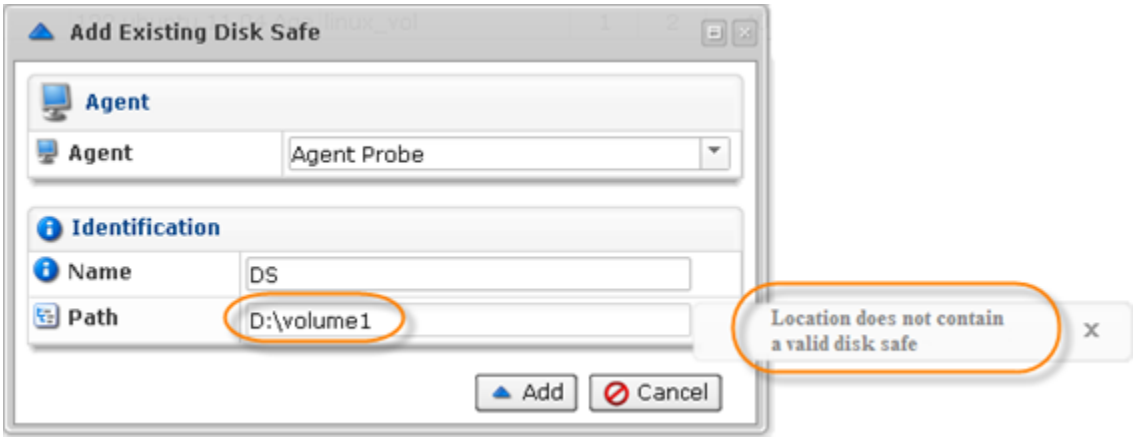
Error - Location Does Not Contain a Valid Disk Safe

Problem

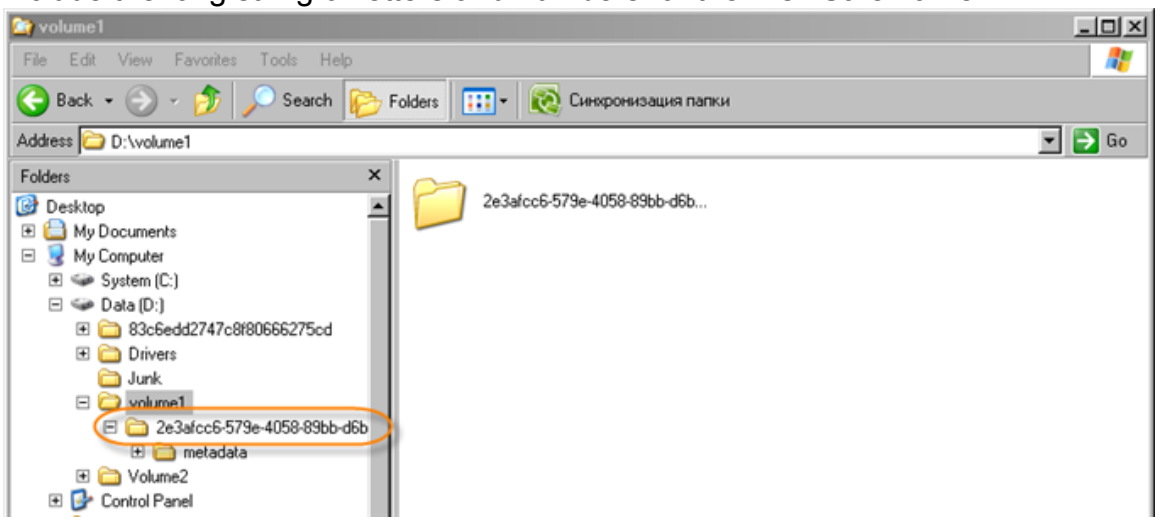
I followed the instructions in the CDP wiki user guide on moving a Disk Safe. First, I closed and removed the Disk Safe. I then moved it to another drive. However, when I tried to add the Disk Safe via the web UI Disk Safe/Add Existing Disk Safe, I received the following error:

Location does not contain a valid disk safe



Solution

You are using the wrong path to the Disk Safe. The correct path should be one level lower and include the long string of letters and numbers for the Disk Safe name.



In your case, it will be the following: D:\volume1\2e3afcc6-579e-4058-89bb-d6bfde8401e8

Related Articles

Page: BMR of a Citrix Xen 6.0 paravirtualized VM (Knowledge Base) Labels: bare-metal_restore_3, disk_safe_3, partition_3, file_system_3, bmr_3, citrix_3, xen_3, pv_3, hvm_3

Page: Error - Caused by Java SQL SQLException Database Is Locked (Knowledge Base) Labels: nfs_3, disk_safe_3, troubleshoot_3

Page: Error - Location Does Not Contain a Valid Disk Safe (Knowledge Base) Labels: disk_safe_3, troubleshoot_3

Page: Assigning Backups to a Different Disk Safe (Knowledge Base) Labels: disk_safe_3

Page: Using Two Policies per Agent (Knowledge Base) Labels: disk_safe_3, policy_3, agent_3, troubleshoot_3, volumes_3

Page: Setting Permissions on SSHFS File System (Knowledge Base) Labels: disk_safe_3, troubleshoot_3

Page: Error - Could Not Create Disk Safe Directory (Knowledge Base) Labels: disk_safe_3, troubleshoot_3, cdp_server_3

Page: Error - AGENT Unable to Set Default Name Check Option (Knowledge Base) Labels: randmmap_3, troubleshoot_3, agent_3

Page: Error - Caused by Java SQL SQLException Database Is Locked (Knowledge Base) Labels: nfs_3, disk_safe_3, troubleshoot_3

Page: Error - Location Does Not Contain a Valid Disk Safe (Knowledge Base) Labels: disk_safe_3, troubleshoot_3

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Page: Error - Could Not Start Snapshot (Knowledge Base) Labels: troubleshoot_3, agent_3

Page: Using Two Policies per Agent (Knowledge Base) Labels: disk_safe_3, policy_3, agent_3, troubleshoot_3, volumes_3

Page: Setting Permissions on SSHFS File System (Knowledge Base) Labels: disk_safe_3, troubleshoot_3

Page: Error - Restore with Overwrite Files on Drops the Network (Knowledge Base) Labels: file_restore_3, troubleshoot_3

Page: Error - Could Not Create Disk Safe Directory (Knowledge Base) Labels: disk_safe_3, troubleshoot_3, cdp_server_3