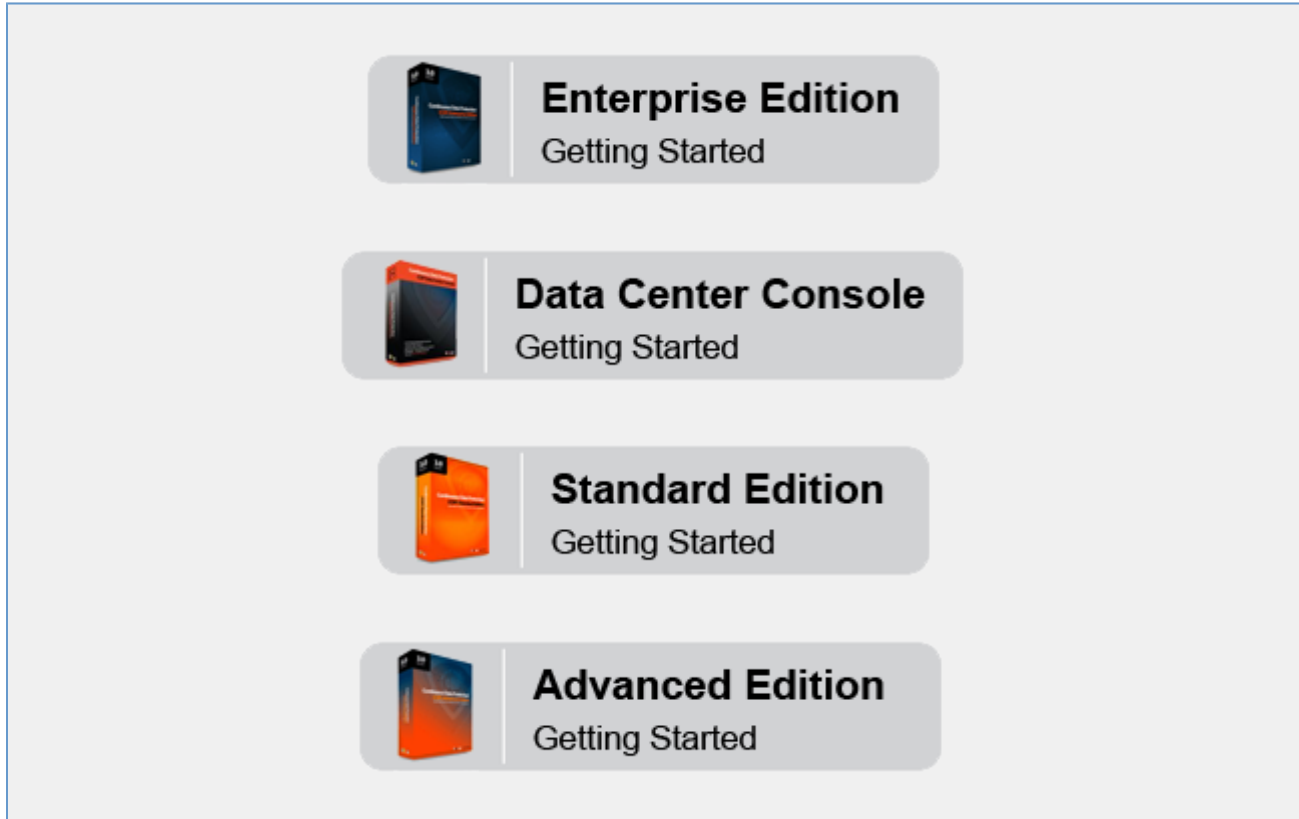






# Documentation

## Getting Started



-  **Enterprise Edition**  
Getting Started
-  **Data Center Console**  
Getting Started
-  **Standard Edition**  
Getting Started
-  **Advanced Edition**  
Getting Started

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## User Guides

## Users and Groups

- Adding Users
- Editing User Properties
- Customizing the Users List
- Accessing Users
- Deleting Users
- Adding Groups
- Customizing the Groups List
- Editing Group Properties
- Deleting Groups
- Accessing Groups
- Adding an Administrator for a User
- Changing Password
- Changing Email

## CDP Agents

- Accessing Agents
- Adding the Agent to the CDP Server
- Changing Agents
- Customizing the Agents List
- Testing Agent Connection
- Deleting Agents
- Starting CDP Agent in Recovery Mode

## Volumes

- Customizing the Volumes List
- Deleting Volumes
- Importing Existing Volume
- Accessing Volumes
- Changing Volumes
- Creating Volumes
- Removing Volumes

## Disk Safes

- Disk Safe Best Practices
- Customizing the Disk Safes List
- Closing Disk Safes
- Attaching Disk Safes
- Detaching Disk Safes
- Deleting Disk Safes
- Copying and Moving Disk Safes
- Storing Disk Safe on a Windows Network Share
- Vacuuming Disk Safes
- Accessing Disk Safes
- Creating Disk Safes
- Editing Disk Safes
- Managing Disk Safe Encryption

## Devices

- Adding Devices
- Accessing Devices
- Disabling Devices
- Removing Devices

## Policies

- About File and Folder Excludes
- Accessing Policies
- Customizing the Policies List
- Disabling Policies
- Excluding Files and Folders
- Excluding Hyper-V Virtual Machines in CDP Policy
- Deleting Policies
- Running Policies
- Creating Policies
- Editing Policies
- Troubleshooting Policies

## Recovery Points

- Replication Stages
- Accessing Recovery Points
- Browsing Recovery Points
- Customizing the Recovery Points List
- Locking Recovery Points
- Merging Recovery Points
- Restoring Files
- Restoring a MS SQL Database
- Restoring a MS 2007 Exchange Storage Group
- Restoring a MS Exchange 2010 Mailbox
- Restoring VHDs
- Exporting Files from a Recovery Point
- Scheduling the Recovery Points Merge
- Scheduling the Recovery Points Replication

## Archiving

- Running Archiving Policies
- Accessing Archive Points
- Customizing the Archive Points List
- Browsing Archive
- Restoring from Archive Points
- Storing Archives
- Bare-Metal Restore of Archive Points
- Archiving Common Questions
- Creating Archiving Policies
- Defining the Archive Schedule

## Bare-Metal Restore

- Options For Performing Bare-Metal Restore
- Testing Linux Bare-Metal Restore Before Emergency
- Using Boot CD-ROM
- Using PXE Network Boot
- Configuring Network for Bare-Metal Restore
- Configuring Bare-Metal Restore Server
- Launching Bare-Metal Restore
- Restoring Windows Dynamic Disks
- Restoring Windows Logical Disks
- Bare-Metal Restore in Windows Hyper-V
- Bare-Metal Restore with LVM and RAID

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## Configuration and Administration

### Task History

- Accessing Task History
- Customizing the Task History List
- Canceling Tasks
- Viewing Task Summary
- Viewing Alerts
- Viewing Log Messages
- Downloading Task Details
- Rerunning Tasks

### Reporting

- Accessing Reporting
- Scheduling Email Reporting
- Changing Reports
- Deleting Reports
- Disabling Reports
- Generating Reports
- Previewing Reports

## Configuring CDP Server

- [About Linux CDP Server Configuration](#)
- [About Windows CDP Configuration Utility](#)
- [About Windows CDP Server Configuration](#)
- [Accessing CDP Configuration Utility](#)
- [Accessing Configuration in CDP Server](#)
- [Accessing Task Scheduler](#)
- [Configuring CDP Server "Run Service As" Account](#)
- [Configuring CDP Server Ports](#)
- [Configuring Heap Memory](#)
- [Configuring API Server Options](#)
- [Configuring Product Features](#)
- [Configuring User Options](#)
- [Configuring Web Server Options](#)
- [Configuring Server Options](#)
- [Installing the MySQL Connector JDBC into CDP3 Server](#)
- [Resetting Public Key](#)
- [Running CDP over SSL \(HTTPS\)](#)
- [Setting CDP Server Users](#)
- [Viewing License Information](#)
- [Reactivating License](#)
- [Viewing Server Information](#)
- [Returning Unused License](#)

## Configuring CDP Agent

- [About Windows CDP Agent Configuration Utility](#)
- [Changing Linux Agent Configuration](#)
- [Changing Windows Agent Configuration](#)
- [Configuring CDP Agent Port](#)
- [Launching the Windows CDP Agent Configuration Utility](#)
- [Managing Encryption Keys On Linux Agent](#)
- [Managing Encryption Keys On Windows Agent](#)

## Administrating CDP

- [Downloading Data for Technical Support](#)
- [Accessing Log Files](#)
- [R1Soft Products Network Ports](#)
- [Restarting CDP Server](#)
- [Restarting CDP Agent](#)

## Add-Ons and API

### CDP for MySQL

- [Enabling Databases Add-On for Agent](#)
- [Adding MySQL Instance to the Policy](#)
- [Allowing Remote Connections to MySQL Instance](#)
- [Browsing MySQL Instance](#)
- [Editing MySQL Instance](#)
- [Enabling and Disabling MySQL Instance](#)
- [Testing MySQL Instance Connection](#)
- [Deleting MySQL Instance](#)
- [Restoring a MySQL Database](#)
- [Restoring MySQL Databases to Alternate Locations](#)
- [Restoring MySQL Instance Best Practices](#)
- [CDP for MySQL Common Questions](#)

## CDP for Hosting Control Panels

- [Hosting Control Panels - Common Questions](#)
- [Setting up cPanel Plugin](#)
- [Enabling Hosting Control Panels Feature](#)
- [Adding Control Panel Instances](#)
- [Editing Control Panel Instances](#)
- [Disabling and Enabling Control Panel Instances](#)
- [Deleting Control Panel Instances](#)
- [Verifying Control Panel Instances](#)
- [Scheduling Control Panel Replication](#)
- [Accessing Control Panel Accounts Backups](#)
- [Getting the URL to the CDP for Control Panel Users](#)
- [Downloading Control Panel Users' Data as Archive](#)
- [Sending Control Panel Account Backup to Control Panel Home](#)
- [Restoring Control Panel Users' Accounts](#)
- [CDP for Hosting Control Panels End-Users](#)

## API Documentation

- [Accessing API Documentation](#)
- [Accessing Example API Functions](#)
- [Backup Task API](#)
- [Task History API](#)

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## Release Notes

- [CDP 3.18.2 Release Notes](#)
- [CDP 3.18.1 Release Notes](#)
- [CDP 3.18.0 Release Notes](#)
- [CDP 3.16.0 Release Notes](#)
- [CDP 3.15.0 BETA Release Notes](#)
- [CDP 3.14.0 Release Notes](#)
- [CDP 3.12.3 Release Notes](#)
- [CDP 3.12.2 Release Notes](#)



## Security Advisories

- [Security Advisory 8-19-2011](#)