

# Network errors during replication process of Virtualized CDP Agent OS's

## Symptom

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Multiple generic network errors occur at different times and on different CDP Agent VM's in a VMware environment. These problems will show up at different times and on random virtualized CDP Agents in that environment.

### Example log messages:

```
com.r1soft.backup.server.worker.AgentWorkerException: Could not read from socket: null
.  
[ERROR],[10.1.64.35:55789],An exception occurred during the request. Broken pipe
```

## Cause

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These types of problems and error messages are generic and the resulting cause is not always the same. But if using a virtual environment the problem could be due to load balancing with the virtual NIC's or other network sharing devices.

## Resolution

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Changing the method in which the virtual environment performs the load balancing should yield better results... since each environment is unique there is no hard-fast rule for this.

## Related Articles

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