

Viewing Log Messages

Follow the instructions below to access task log messages in the CDP Interface.

1. Click on "Task History" in the Main Menu to open the "Task History" screen.



2. In the "Task History" list, find the Task you need and click it.

State	Alert	Type	Name	Scheduled	Run Time	
✓	⚠	📄	Policy 1	11/18/10 2:01 AM	5m 43s	📄

Tip

To find a Task, you can use the Basic and Advanced List Filters. See [Customizing the Task History List](#).

3. Select the "Logs" tab in the Details pane.

Summary Devices Databases Alerts Logs Policy File Excludes Default Excludes Task							
Source	Agent	Server	Level	Info	Warn	Error	Download Log Msgs
Message Time	Level	Source	Message				
1/20/12 4:00:06 AM	Info	Server	Attempting to connect to agent 10.230.104.11 at port 1167				
1/20/12 4:00:06 AM	Info	Server	Connected to agent 10.230.104.11 at port 1167 successfully				
1/20/12 4:00:06 AM	Info	Agent	Agent Version 3.18.0.16131				
1/20/12 4:00:06 AM	Info	Agent	Connection authenticated; Waiting for command.				
1/20/12 4:00:06 AM	Info	Agent	Executing get device list request...				
1/20/12 4:00:06 AM	Info	Agent	Discovering devices available for replication ...				
1/20/12 4:00:07 AM	Info	Server	Performing partition table replication				
1/20/12 4:00:07 AM	Info	Server	Performing replication of partition tables on disk '/dev/sda'				
1/20/12 4:00:07 AM	Info	Agent	Command completed; Waiting for next command.				
1/20/12 4:00:07 AM	Info	Agent	Executing Partition Table Backup request...				



Tip

The Task results can be sent via email as a Report. See [Reporting](#).

4. The "Logs" window opens.

Summary Devices Databases Alerts Logs Policy File Excludes Default Excludes Task							
Source	Agent	Server	Level	Info	Warn	Error	Download Log Msgs
Message Time	Level	Source	Message				
1/20/12 4:00:06 AM	Info	Server	Attempting to connect to agent 10.230.104.11 at port 1167				
1/20/12 4:00:06 AM	Info	Server	Connected to agent 10.230.104.11 at port 1167 successfully				
1/20/12 4:00:06 AM	Info	Agent	Agent Version 3.18.0.16131				
1/20/12 4:00:06 AM	Info	Agent	Connection authenticated; Waiting for command.				
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1/20/12 4:00:07 AM	Info	Server	Performing partition table replication				
1/20/12 4:00:07 AM	Info	Server	Performing replication of partition tables on disk '/dev/sda'				
1/20/12 4:00:07 AM	Info	Agent	Command completed; Waiting for next command.				
1/20/12 4:00:07 AM	Info	Agent	Executing Partition Table Backup request...				



Note

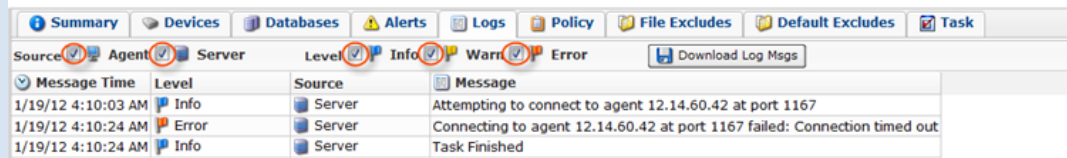
The Log Messages can also be found in Log Files. See [\[CDP3:Log Files\]](#).

Columns:

- Message Time - Displays the date and time the message was received.
- Level - Graphically indicates the level of the log message.
 - Info - Indicates a message that is informational in nature.
 - Warning - Indicates a message that warns about an issue.
 - Severe - Indicates a message that describes an error condition.
- Source - Graphically indicates where the message has come from.
 - Server - Indicates a message that originated on the CDP server.
 - Agent - Indicates a message that originated on the CDP agent.
- Message - Contains the text of a Log Message.

i Tips

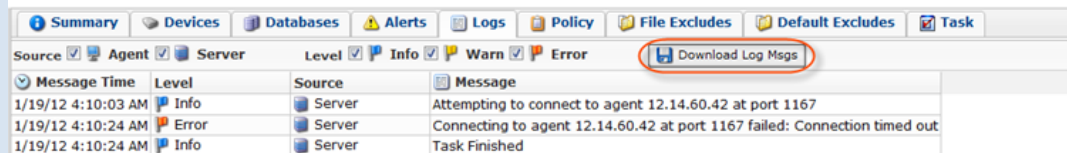
- You can filter the Log Messages by Source and Level. Use the checkboxes the top of the tab.



The screenshot shows the R1Soft interface with the 'Logs' tab selected. At the top, there are several tabs: Summary, Devices, Databases, Alerts, Logs, Policy, File Excludes, Default Excludes, and Task. Below these tabs, there are checkboxes for filtering log messages by Source (Agent, Server) and Level (Info, Warn, Error). The 'Download Log Msgs' button is also visible.

Message Time	Level	Source	Message
1/19/12 4:10:03 AM	Info	Server	Attempting to connect to agent 12.14.60.42 at port 1167
1/19/12 4:10:24 AM	Error	Server	Connecting to agent 12.14.60.42 at port 1167 failed: Connection timed out
1/19/12 4:10:24 AM	Info	Server	Task Finished

- Click on "Download Log Msgs" to download the logs to your PC.



The screenshot shows the R1Soft interface with the 'Logs' tab selected. The 'Download Log Msgs' button is highlighted with a red circle. The table of log messages is the same as in the previous screenshot.

Message Time	Level	Source	Message
1/19/12 4:10:03 AM	Info	Server	Attempting to connect to agent 12.14.60.42 at port 1167
1/19/12 4:10:24 AM	Error	Server	Connecting to agent 12.14.60.42 at port 1167 failed: Connection timed out
1/19/12 4:10:24 AM	Info	Server	Task Finished