# Accessing Agents

You can work with Agents using the "Agents" screen in your CDP Enterprise Edition. Follow the instructions below to access the "Agents" screen. Read the "Agents" screen description.

Click on "Agents" in the Main Menu to open the "Agents" screen.

🛞 Dashboard
🛸 Volumes
Agents
gg Groups
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Disk Safes
Policy
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Preporting
Configuration
<ul> <li>Tip</li> <li>You can open the "Agentation open the transmission"</li> </ul>

You can open the "Agents" screen by manually appending the /Agent/ folder to the CDP Server address in the browser address bar. Example: http://10.61.200.31/DiskSafe/

The "Agents" screen is divided into the following areas:

- Agents Menu Provides access to the actions which relate to the managing Agents and customizing the "Agents" list.
- Agents List The Agents added to the system are displayed in this area.
- Details Pane After you select an item in the list, its details are displayed in this area.

😻 Continuous Data Protection® -	Enterprise Edition						🔒 admin 🔋 Log	jout 😨 Help
Agents	📝 Edit Selected 🔀 🕻	Delete Selected						
Create New Agent	🔄 😗 Name	÷	Host Name/IP	0	Port Number	🗧 🕎 Agent Version	🗧 🛃 Add-ons	
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Advanced List Filter	DirectAdmin		12.14.60.45		1167	3.18.0.16147	Δ	🕑 🖷 🖊
Show All	InterWorx		10.230.200.29		1167	3.18.0.16162	Δ	🕑 🖷 🖊
	Parallels Pro		10.230.104.4		1167	3.18.0.16162	Δ	🕑 🖷 🖊
Agents Menu	Plesk		10.230.104.11		1167	3.18.0.16131	Δ	🕑 🖷 🖊
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	< 1 /1 > >		Ag	ents List				
	Agent Details for	InterWorx						
Main Menu	🚽 Details 🛛 🗐 Dis	k Safes 🛛 📋 Policies 🛛 🧃	Groups 🔐 Users					
	1 Identification							ĥ
Dashboard	Name	InterWorx						
Volumes	🗊 GUID	1844bf7c-4d49-433a-b52	4-00f04603dda5					
Agents	Host Name/IP	10.230.200.29						
	Port Number	1167				DATE		
s Groups	Agent Version	3.18.0.16162				Details Pane		
2 Users	∆ OS Version	Linux 2.6.18-274.12.1.el5	#1 SMP Tue Nov 29 13:3	7:35 EST 2011 i686				
Disk Safes	🚽 Driver Version	HCP 4.2				V		
Policy	Statistics							
Recovery Points	Disk Safes	1						
Task History								
Preporting	a Users	0						
Configuration								

# Agent Menu | "Agents" List | Details Pane

#### Agent Menu

The following "Agent" menu buttons are available:

- Create New Agent Allows you to add a new Agent to the system. After clicking on this button, you will be able to define the new Agent properties. See Adding the Agent to the CDP Server.
- Basic List Filter Allows you to customize the view of the "Agents" list. You will be able to apply the minimum range (most commonly used) of filter criteria. See Customizing the Agents List.
- Advanced List Filter Allows you to customize the view of the "Agents" list. You will be able to apply all possible filter criteria. See Customizing the Agents List
- Show All Visible only when a filter is applied. Cancels filter settings and shows all records in the "Agents" list. See Customizing the Agents List.

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"Agents" List

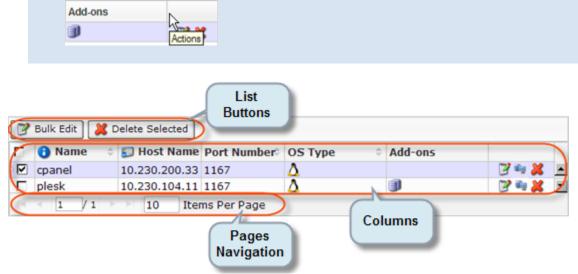
The "Agents" list provides information about Agents in grid format.

# 🖯 Tip

You are able to organize information, such as filtering out the items you do not need to see. You can also sort items, limit the number of items displayed per page, and specify which columns you want to display. See Customizing the Agents List.

# 🖯 Tip

To find out the column heading, hover the mouse pointer over the column heading, without clicking on it. A yellow tooltip with the title will be displayed.



Columns:

- Checkbox Allows you to select an Agent in the list. By clicking on the heading checkbox, you select all Agents in the list.
- Name Agent description is displayed in this column,
- Host Name/IP Host Name or IP address of the Agent.
- Port Number A Port to connect to the Agent.
- OS Type An icon indicating operation system (Windows or Linux) is displayed in this column.
- Add-Ons Icons indicating installed add-ons are displayed in this column. For example, Databases Add-On icon.
- Actions
  - Edit Allows you to access the Agents properties window in order to change properties. See Changing Agents.
  - Test Agent Connection Allows you to check connection between server and agent. See Testing Agent Connection.
  - Delete Allows you to permanently remove the Agent from the system. See Deleting Agents.

The buttons allow work with one or several items selected in the "Agents" list.

- Bulk Edit Allows you to edit the properties of several selected Agents at once. The items can be selected by checking the appropriate checkboxes. See Changing Agents.
- Delete Selected Once one or several closed Agents are checked in the list, this button allows you to remove the selected Agents from the system. See Deleting Agents.

### Pages Navigation

The Pages Navigation pane is similar for all lists. It allows you to divide the Agents list into pages by specifying the desired number of items per page. The Pages Navigation pane provides buttons to navigate from one page to another.

- Arrows Turns over pages.
  - First Opens the first page.
  - Previous Opens the previous page.
  - Next Opens the next page.
  - Last Opens the last page.
- Page Number Field for typing in the page number. Press <Enter> to go to the required page. The total number of the existing pages is shown in the pane.
- Items Per Page Used to define how many items to display per page in the "Agents" list. The system remembers your settings. Unless you change these settings, you will see 10 items per page. If you want to see more or less items per page, you can change the number and press <Enter>. The maximum number of items per page is 25.

# **Details** Pane

This pane provides detailed information about the objects associated with the Agent selected in the list. The following tabs are available:

- Details
- Disk Safes
- Policies
- Groups
- Users

#### Details Tab

Most of the presented data is the same as the data shown in the "Agents" list columns.

# 🖯 Tip

You can collapse/expand the details of a block by clicking on the header of the corresponding block.

Identification

- Name
- GUID
- Host Name/IP
- Port Number
- OS Version
- Driver Version

Statistics

- Disk Safes
- Groups
- Users

💂 Agent Details for	InterWorx						
🖳 Details 🛛 🕼 Die	sk Safes 🔋 🔋 Policies 😼 Groups 🔒 Users						
1 Identification							
🚯 Name	InterWorx						
🗊 GUID	1844bf7c-4d49-433a-b524-00f04603dda5						
🗊 Host Name/IP	10.230.200.29						
Port Number	1167						
🚽 Agent Version	3.18.0.16162						
👌 OS Version	Linux 2.6.18-274.12.1.el5 #1 SMP Tue Nov 29 13:37:35 EST 2011 i686						
Driver Version	HCP 4.2						
<b>Statistics</b>							
🖗 Disk Safes	1						
🝰 Groups	0						
ଌ Users	0						

Disk Safes Tab

The "Disk Safes" tab is a list of Disk Safes associated with the selected Agent. This screen provides the same functionality as the main "Disk Safes" screen including adding a new Disk Safe. See the detailed description in Accessing Disk Safes.

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4	Cre	reat	e New Disk Safe 💧 🔺 Ope	n Selected 🛛 😳 Close Sele	cted 📄 Remove Selected		Vacuu	m Selected 📝	Bulk Edit			
	0	¢	🚯 Name 🛭 💠	Agent Name 🗘	Volume Name 💠	<b>3</b>	۵ چ	🐴 💠	Auto Add 🗘	\$	€_¢	
	•	•	DS-21	Office		0	0	3.5 MB	0	چ		🔍 🚜 📝 🍉 ኞ 🚭 📥 📟 💢
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#### Policies Tab

The "Policies" tab is a list of Policies associated with the selected Agent. This screen provides the same functionality as the main "Policies" screen including policy creating. See the detailed description in Accessing Policies.

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Details Disk Safe Dolicies Groups 🔐 Users										
OK Policies are 0K 2/3 & A 0/3 & A 0/3 & Show All										
Create New Policy Chastle Selected Carter Sele										
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	0	0	pol3	ds3	Agent 231 managed ir	Weekly	24-Oct-11 10:15 AM	25-Oct-11 10:15 AM	🔍 📝 🖊 🕨 🛛	• •
	9		policyTest	Encrypted Disk	Agent 231 managed ir	On Demand			🔍 📝 🖊 🕨 🛛	•

Groups Tab

The "Groups" tab is a list of Groups associated with the selected Agent. See the detailed description in Accessing Groups.

🚽 Agent Details for Agent 231 managed in Linux								
🖳 🖳 Details 🛛 🙀 Disk Safes 👔 Policies 🔂 Groups 🍞 U	Users							
Name	Description	Permissions						
DCCgroup2 (Data Center Group)		7	9					

Users Tab

The "Users" tab is a list of Users associated with the selected Agent. See the detailed description in Accessing Users.

Agent Details for Agent 231 managed in Linux		
🖳 Details 🛛 🕼 Disk Safes 👔 Policies 🤹 Groups		
Name	Permissions	
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