

# Restoring Your Control Panel Account

After a backup is performed, data is stored in a created [Recovery Point](#). There are three ways to restore or access your files:

1. Restore selected files to their original location.
2. Download files to local computer and upload files via FTP to website (Control Panel `home`). See [Downloading Your Control Panel Backup to Local Computer](#).
3. Send a TAR or ZIP archive containing selected or all files to Control Panel `home` directory. See [Sending Your Control Panel Account Backup to Control Panel Home](#).

This topic describes the first option. Follow the instructions below to restore selected files.



## Tip

These instructions are for Control Panel end-users.

1. Access the R1Soft CDP Web Interface. For more information, refer to these articles:

- [Accessing Your Account Backups via Direct Link](#)
- [Accessing Your Account Backups via cPanel Plugin](#)

2. You will see a list of Recovery Points storing your user data.

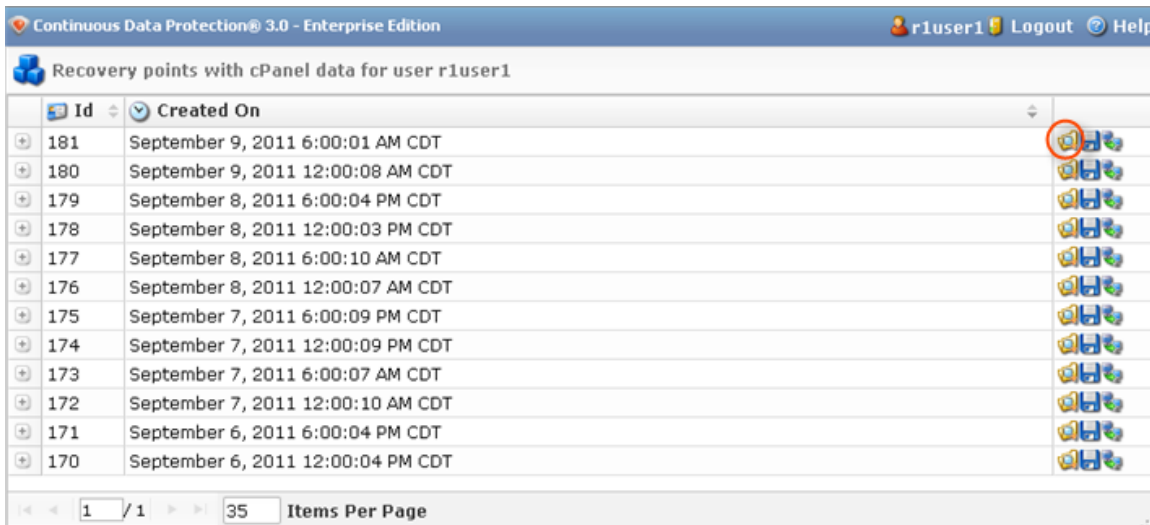
Id	Created On
181	September 9, 2011 6:00:01 AM CDT
180	September 9, 2011 12:00:08 AM CDT
179	September 8, 2011 6:00:04 PM CDT
178	September 8, 2011 12:00:03 PM CDT
177	September 8, 2011 6:00:10 AM CDT
176	September 8, 2011 12:00:07 AM CDT
175	September 7, 2011 6:00:09 PM CDT
174	September 7, 2011 12:00:09 PM CDT
173	September 7, 2011 6:00:07 AM CDT
172	September 7, 2011 12:00:10 AM CDT
171	September 6, 2011 6:00:04 PM CDT
170	September 6, 2011 12:00:04 PM CDT



## Note

You can access only the files you own. You cannot restore files owned by other users or root files.

3. Click the "Browse" icon to choose the files you want to restore.

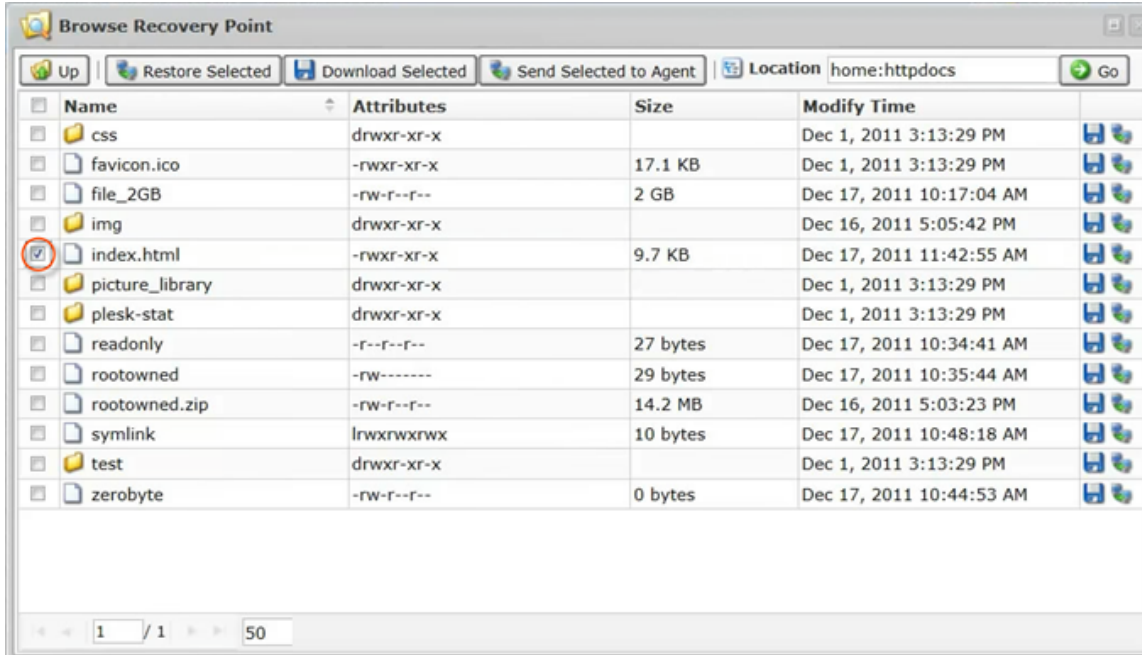


4. Check the boxes corresponding to the files you want to restore.

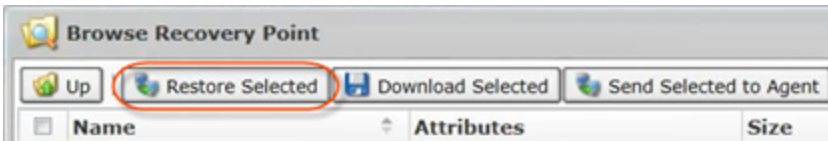


#### Note

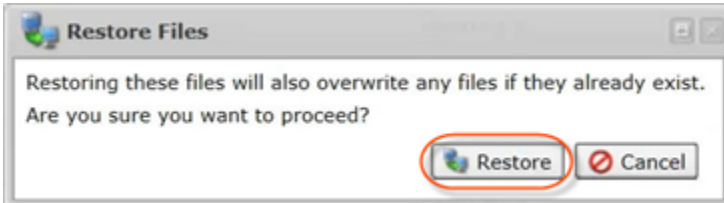
Users are permitted to restore only their own files.



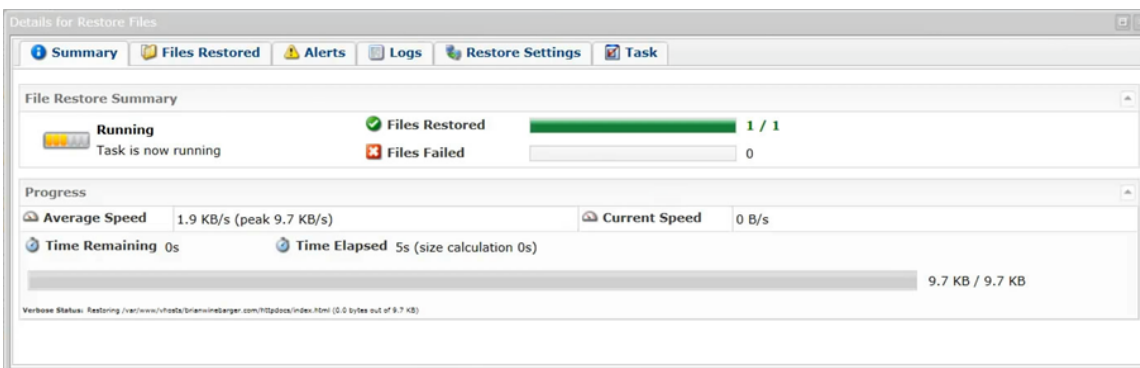
5. Click the "Restore Selected" button.



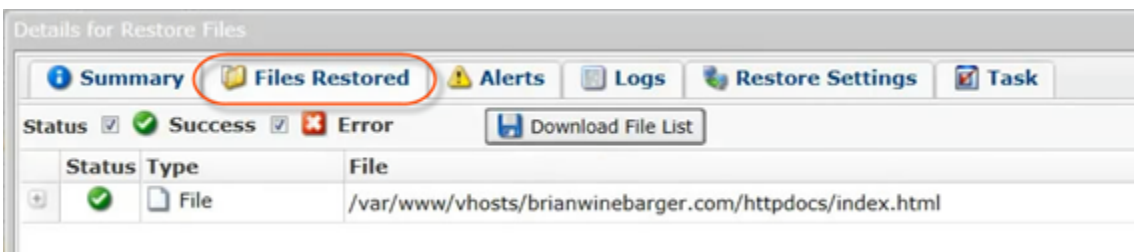
6. The "Restore Files" window appears. Click "Restore."



7. The process is shown in the "Summary" tab of the "Details for Restore Files" window.



After the restore process is complete, you can see successfully and unsuccessfully restored files in the "Files Restored" tab.



**Tip**

Click the plus sign to see a file's details.

Details for Restore Files

[Summary](#) [Files Restored](#) [Alerts](#) [Logs](#) [Restore Settings](#) [Task](#)

Status  Success  Error [Download File List](#)

Status	Type	File
	File	/var/www/vhosts/brianwinebarger.com/httpdocs/index.html
	File	/var/www/vhosts/brianwinebarger.com/httpdocs/rootowned

**Status**

Error Message	<b>[[Cannot restore root owned file]]</b>
Restore Target	/var/www/vhosts/brianwinebarger.com/httpdocs/rootowned