

Error - Removal of 2.x cPanel Integration

Symptom

Unable to remove the R1soft integration icon from within cPanel with the provided removal script from CDP Version 2.

The script fails with the error below.

```
root@cpanel [~]# /usr/lib/buagent/control-panels/cpanel/remove-cpanel-integration.sh
```

```
Usage /usr/local/cpanel/bin/unregister_cpanelplugin at /usr/local/cpanel/bin/unregister_cpanelplugin line 19.  
at /usr/local/cpanel/bin/unregister_cpanelplugin line 19
```

```
[a fatal error or timeout occurred while processing this directive]
```

```
Usage /usr/local/cpanel/bin/unregister_cpanelplugin at /usr/local/cpanel/bin/unregister_cpanelplugin line 19.
```

Resolution



Note

Buagent must be installed for this workaround to be applied.

```
cd /usr/lib/buagent/control-panels/cpanel/  
mv remove-cpanel-integration.sh remove-cpanel-integration.sh.old  
wget http://repo.r1soft.com/supportscripts/remove-cpanel-integration.sh  
chmod 755 remove-cpanel-integration.sh
```

Once the script has been replaced, simply run the script from the command line.

```
/usr/lib/buagent/control-panels/cpanel/remove-cpanel-integration.sh
```