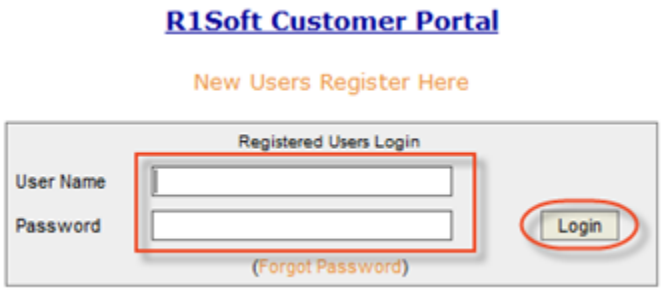
Obtaining Windows CDP Enterprise Agent

To download the Windows CDP Enterprise Agent installer using R1Soft Customer Portal, perform the following steps:

> **Note**
> The "Enterprise Edition" installer package is capable of installing both Server and Agent software. The "Enterprise Agent" installer package contains only the Agent software and is a much smaller package.

1. The software for Windows CDP Enterprise Agent 4.2.0 can be obtained via direct download from the R1Soft website at https://dist.r1soft.com/download/.

2. Log in to the R1Soft Customer Portal by entering your User Name and Password in the form on the right-hand side of the screen. Registration is required for all downloads.



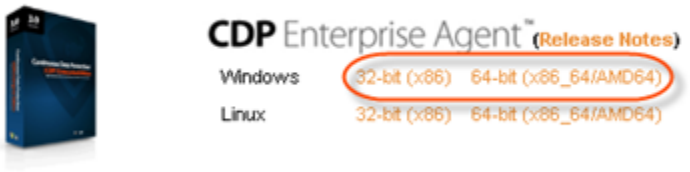
> **Note**
> Existing customers can use their R1Soft Customer Portal Login. The forum and tech support help desks have different logins.
> New customers can request a free trial download at http://www.r1soft.com/nc/company/download-cdp-enterprise-edition-trial/.

3. Click on the "Download CDP Products" link.

4. Locate the "CDP Enterprise Agent" product group.

5. To download, click on the "32-bit (x86)" link for 32-bit binary Hardware/OS. Click on the "64-bit (x86_64/AMD64)" link for 64-bit binary Hardware/OS.

> See Also
> Checking Windows Bit Version -
> Instructions on how to determine whether a computer is running a 32-bit version or a 64-bit version of the Windows operating system.



6. One of the following products should be downloaded:

For a 32-bit system:

- File name - R1Soft-EnterpriseAgent-win32.zip
- File size - 30.1 MB

For a 64-bit system:

- File name - R1Soft-EnterpriseAgent-win64.zip
- File size - 52.0 MB

Proceed to the next step: Installing Agent on Windows.