

## Obtaining Live CD Agent

Follow the instructions below to download the appropriate software to perform a Bare-Metal Restore.

If you are going to use the Boot CD-ROM, you need to download the appropriate software (CD-ROM ISO image) and burn it to a CD.



### Note

You can request CDs from R1Soft by asking your sales representative.

To download the Live CD Agent and write it to a CD, perform the following steps:

1. The Live CD Agent can be obtained via direct download from the R1Soft website at <https://download.r1soft.com>.

The screenshot shows the R1Soft website interface. At the top left is the R1Soft logo with the tagline 'Continuous Data Protection for LINUX & WINDOWS'. To the right is a 'Questions?' chat button. Below the logo is a navigation menu with links: Home, Products, Support, Downloads, Buy, R1HPP, Contact, Company, Forum, Customer Login, and Shopping Cart. A message states 'Registration is required for all downloads.' Below this, the 'Download Trial' section is visible, including instructions and two buttons: 'Free Trial for Linux' and 'Free Trial for Windows'. On the right side, the 'R1Soft Customer Portal' login form is shown, featuring fields for 'User Name' and 'Password', a 'Login' button, and a '(Forgot Password)' link.

2. Log in to the server by entering your User Name and Password in the form on the right-hand side of the screen. Registration is required for all downloads.

The screenshot shows the 'R1Soft Customer Portal' login form. The title 'R1Soft Customer Portal' is at the top. Below it is a link 'New Users Register Here'. The login form is titled 'Registered Users Login' and contains the following elements:
 

- 'User Name' label and an input field.
- 'Password' label and an input field.
- A 'Login' button.
- A '(Forgot Password)' link.

 In this image, the input fields and the 'Login' button are circled in orange to highlight them.

**Note**

Existing customers can use their R1Soft Customer Portal Login. The forum and tech support help desks have different logins.

New customers can register and download the trial solutions at <https://download.r1soft.com> by clicking the "Free Trial for Linux" or "Free Trial for Windows" link. New customers can request a quote here: <https://www.r1soft.com/purchase-server-backup-manager>.

3. Click the "Download CDP Products" button to sort the list of product versions.



4. Click the "Stable" link corresponding to "Live CD Agent" in the "Disaster Recovery Boot Media" section.



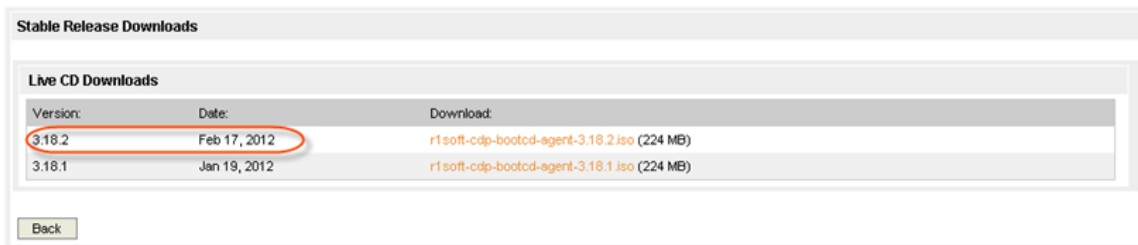
5. When the "Stable Release Downloads" page has loaded, you will see a three-column "Live CD Downloads" table containing the following information:

- Version - The version of the latest Live CD Downloads
- Date - Release date
- Download - The link to download the Image you want to use to perform a Bare-Metal Restore

**Note**

You can view the release notes here:

<http://wiki.r1soft.com/display/R1D/Release+Notes>



6. Since you are performing a Windows Bare-Metal Restore using the Boot CD-ROM Image, you will need to download the following item:

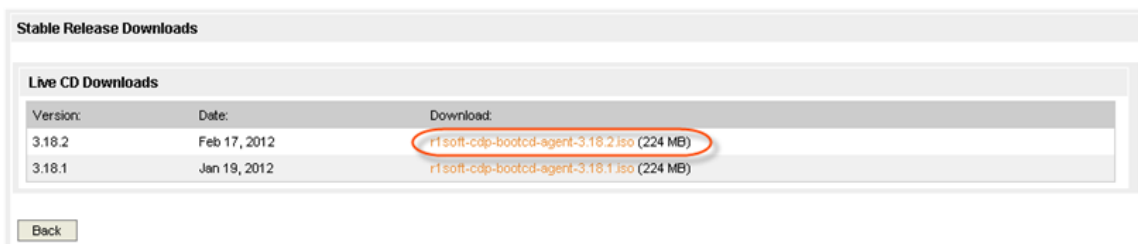
- Live CD - The file name looks like this: `r1soft-cdp-bootcd-agent-3.18.2.iso`



#### Tip

An `.iso` file is just a disk image. Treat it as an archive file without compression. Put it on a disk, or make it look like you put it on a disk to open it.

Choose the software corresponding to the version you want to use for your Bare-Metal Restore.



7. The downloaded `.iso` file must be burned to a CD-ROM using a CD burner and any common CD burning software. See [Writing ISO Files CDs](#).