

Restoring Your Control Panel Account

After a backup is performed, data is stored in a created [Recovery Point](#). There are three ways for you to restore or access your files:

1. Restore selected files to their original location.
2. Download files to local computer and upload files via FTP to web site (control panel home). See [Downloading Your Control Panel Backup to Local Computer](#).
3. Send a TAR or ZIP containing selected or all files to control panel home directory. See [Sending Your Control Panel Account Backup to Control Panel Home](#).

This topic describes the first option. Follow the instructions below to restore selected files.

i Tip
The instructions are for control panel end users.

1. Access the R1Soft CDP web interface. For more information, refer to:

- [Accessing Your Account Backups via Direct Link](#)
- [Accessing Your Account Backups via cPanel Plugin](#)

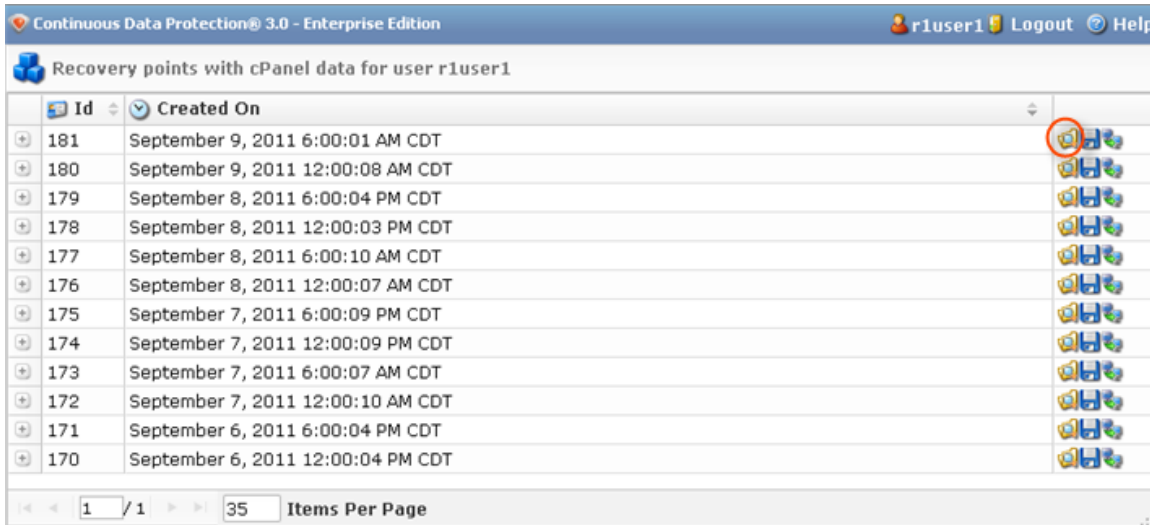
2. You will see a list of Recovery Points in which your user data is stored.

The screenshot shows the R1Soft Continuous Data Protection web interface. The title bar reads "Continuous Data Protection® 3.0 - Enterprise Edition" and the user is logged in as "r1user1". The main heading is "Recovery points with cPanel data for user r1user1". Below this is a table with columns for "Id" and "Created On". The table lists 11 recovery points, each with a unique ID and a timestamp. To the right of each row are three icons: a folder, a document, and a globe. At the bottom of the table, there is a pagination control showing "1 / 1" and "35 Items Per Page".

Id	Created On
181	September 9, 2011 6:00:01 AM CDT
180	September 9, 2011 12:00:08 AM CDT
179	September 8, 2011 6:00:04 PM CDT
178	September 8, 2011 12:00:03 PM CDT
177	September 8, 2011 6:00:10 AM CDT
176	September 8, 2011 12:00:07 AM CDT
175	September 7, 2011 6:00:09 PM CDT
174	September 7, 2011 12:00:09 PM CDT
173	September 7, 2011 6:00:07 AM CDT
172	September 7, 2011 12:00:10 AM CDT
171	September 6, 2011 6:00:04 PM CDT
170	September 6, 2011 12:00:04 PM CDT

i Note
You can access only the files you own. You cannot restore files owned by other users or root files.

3. Click the "Browse" icon to choose the files you want to restore.

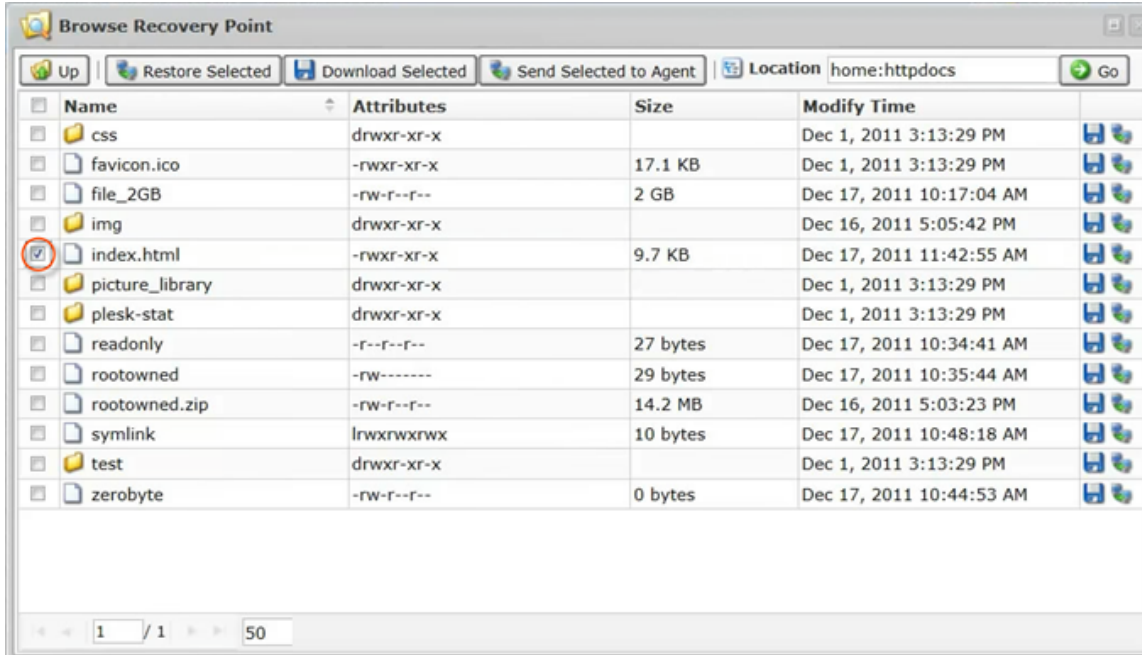


4. Check the boxes that correspond to the files you want to restore.



Note

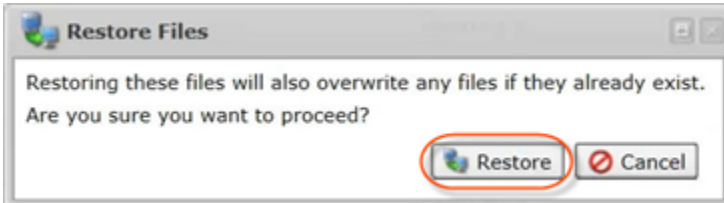
Users are permitted to restore only their own files.



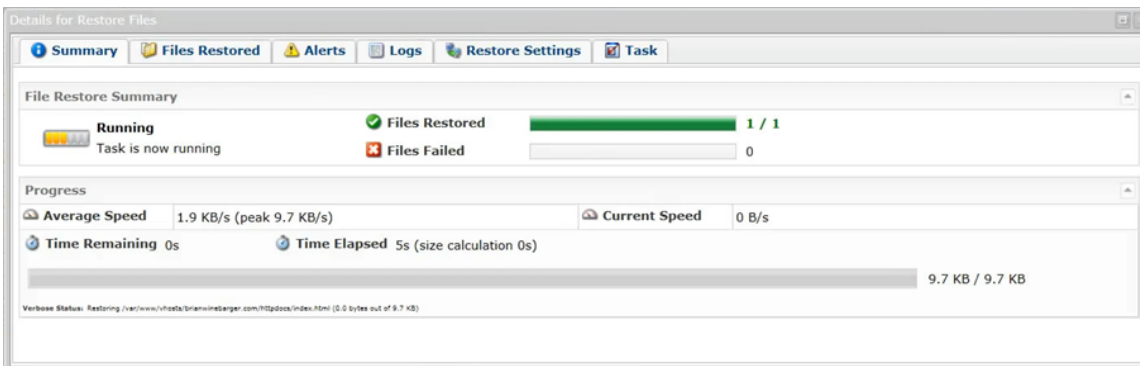
5. Click the "Restore Selected" button.



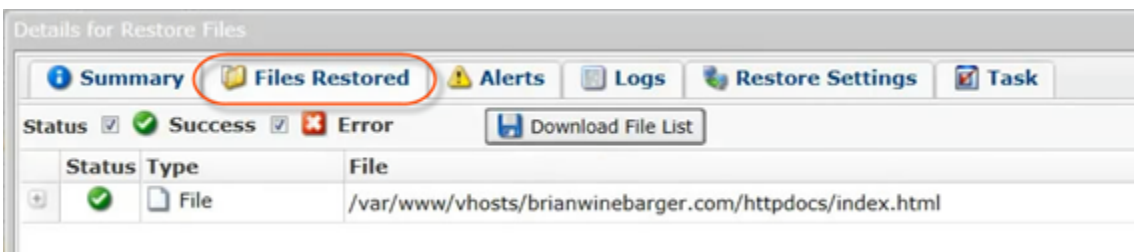
6. The "Restore Files" window appears. Click "Restore."



7. The process is shown in the "Summary" tab of the "Details for Restore Files" window.



After the restore process is completed, you can see successfully and unsuccessfully restored files in the "Files Restored" tab.



**Tip**

Click the plus sign to see a file's details.

The screenshot shows a window titled "Details for Restore Files" with several tabs: Summary, Files Restored, Alerts, Logs, Restore Settings, and Task. Below the tabs, there are checkboxes for "Status", "Success", and "Error", and a "Download File List" button. A table displays the restore results:

Status	Type	File
✓	File	/var/www/vhosts/brianwinebarger.com/httpdocs/index.html
✗	File	/var/www/vhosts/brianwinebarger.com/httpdocs/rootowned

The plus sign in the first column of the second row is circled in red. Below the table, a "Status" section shows the error details:

Status	Message
✗	[[Cannot restore root owned file]]
Restore Target	/var/www/vhosts/brianwinebarger.com/httpdocs/rootowned