

Data Center Console - Solved Issue of Scheduled Reports Failing to Run

Symptom

There is an exception in the TaskSchedulerThread `java.lang.NullPointerException` thread.

This exception results in Data Center Console reports failing to run, with this stack trace reported in `monitor.log`:

```
Exception in thread "TaskSchedulerThread" java.lang.NullPointerException
at com.r1soft.control.dao.hibernate.TaskScheduleDAO.loadFullDetails(TaskScheduleDAO.java:167)
at com.r1soft.control.dao.hibernate.TaskScheduleDAO.loadFullDetails(TaskScheduleDAO.java:18)
at com.r1soft.control.dao.hibernate.HibernateDAO.findBySimpleCriteria(HibernateDAO.java:432)
at com.r1soft.control.facade.TaskFacade.getSchedule(TaskFacade.java:59)
at com.r1soft.control.task.scheduler.OMTaskSource.getNewTasks(OMTaskSource.java:22)
at com.r1soft.control.task.scheduler.TaskScheduler$TaskSchedulerThread.run(TaskScheduler.java:454)
```

Cause

This condition is caused by a report that was not successfully created or was deleted, resulting in an exception during evaluation by the Task Scheduler. This exception terminates the TaskSchedulerThread, resulting in scheduled reports failing to execute.

Resolution

This issue has been corrected in Data Center Console 4.0.

If you are unable to upgrade to DCC 4.0, you may remove all scheduled reports from your MySQL database, restart DCC, and then recreate any reports in order to correct this issue.

```
use DCC; -- replace DCC with the name of your DCC database
delete from taskschedules;
```

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