Solved Issue - "A Lock Could Not Be Obtained within the Time Requested"

Symptom

This error message was periodically found in the `server-log.txt` file when tasks were running:

```
ERROR - A lock could not be obtained within the time requested
```

OR

CDP could not open the Recovery Point list of the Disk Safes, and the following error message was displayed in the user interface:

```
Could not Execute Query [SQL: 30000]" is displayed when trying to open the Recovery points of a Disk
Safes during merge task.
```

Cause

An error relating to not obtaining a lock occurred when archiving was running and a merge was already running in the background.

Resolution

The issue has been corrected in CDP 4.0.0.