

Solved Issue with Parallels Plesk Panel 9 Mail Restore

Symptom

Parallels Plesk Panel control panel users are not able to see or restore their mail files.

Cause

The Parallels Plesk Panel 9 mail location is now called `PLESK_MAILNAMES_D` instead of `QMAIL_MAILNAMES_D`, which the R1Soft scripts are looking for.

Resolution

The issue has been corrected in CDP 4.0.0.