

# Solved Issue with Email Reporting

## Symptom

---

The R1Soft Server sends "HELO\n" instead of "HELO host.name\n" in an email report.

### Steps:

1. Log in to the CDP Server web interface.
2. Click on the "Configuration" item in the Main Menu.
3. Select "Server Options."
4. Provide a value in the "SMTP Local Host" field.
5. Click on the "Save" button.
6. Click on the "Reporting" item in the Main Menu.
7. Select a report and click the "Run Now" icon for this report.

## Resolution

---

The issue has been corrected in CDP 4.2.0. After setting up the "SMTP Local Host" option, it is now possible to send reports without any problems.

## Related Articles

---

Page: [Previewing Reports \(CDP\)](#) Labels: [standard\\_edition](#), [enterprise\\_edition](#), [advanced\\_edition](#), [reporting](#)

---

Page: [Deleting Reports \(CDP\)](#) Labels: [enterprise\\_edition](#), [advanced\\_edition](#), [standard\\_edition](#), [reporting](#), [delete](#)

---

Page: [Disabling Reports \(CDP\)](#) Labels: [enterprise\\_edition](#), [standard\\_edition](#), [advanced\\_edition](#), [reporting](#), [disable](#)

---

Page: [Generating Reports \(CDP\)](#) Labels: [standard\\_edition](#), [enterprise\\_edition](#), [advanced\\_edition](#), [reporting](#)

---

Page: [Accessing Reporting \(CDP\)](#) Labels: [enterprise\\_edition](#), [advanced\\_edition](#), [standard\\_edition](#), [access](#), [reporting](#)

---

Page: [Scheduling Email Reporting \(CDP\)](#) Labels: [enterprise\\_edition](#), [advanced\\_edition](#), [standard\\_edition](#), [reporting](#)

---

Page: [Changing Reports \(CDP\)](#) Labels: [enterprise\\_edition](#), [advanced\\_edition](#), [standard\\_edition](#), [reporting](#)

---

Page: [Solved Issue with Email Reporting \(CDP\)](#) Labels: [reporting](#)

---