

Control Panel Add-On - Solved Issue with Wrong Path in Parallels Virtuozzo Containers

Symptom

The issue was found in CDP 4.0 when used with cPanel Parallels Virtuozzo Containers (PVC). While running the Data Protection Policy, there are alerts in the "Task History":

Failed to protect one or more control panel instances
Failed to verify existence of directory '/vz/private/1000/fs/root' for control panel user '1000' ('VIRTUOZZO')
Path not found ([vz, private, 1000, fs, root])

Cause

The system looks for the path /vz/private/159/fs/root instead of the correct PVC path, /vz/private/159/root/.

Resolution

The issue has been corrected in CDP 4.2.0.

Related Articles

Page: [Solved Issue with Advanced Edition Not Having the Option to Add Control Panels from the Policy \(CDP\)](#) Labels: [control_panel](#)

Page: [Control Panel Add-On - Solved Issue with "Download File List" \(CDP\)](#) Labels: [control_panel](#)

Page: [Control Panel Add-On - Solved Issue with Wrong Path in Parallels Virtuozzo Containers \(CDP\)](#) Labels: [control_panel](#), [virtuozzo](#)

Page: [Control Panel Add-On - Solved Issue with Bandwidth File \(CDP\)](#) Labels: [control_panel](#), [direct_admin](#)

Page: [Control Panel Add-On - Solved Issue with Adding a New cPanel User During the Replication \(CDP\)](#) Labels: [control_panel](#), [cpanel](#)

Page: [Control Panel Add-On - Solved Issue of Duplicated Parallels Plesk Panel User Directories \(CDP\)](#) Labels: [control_panel](#), [plesk](#)

Page: [Protecting Linux Home Directories \(CDP\)](#) Labels: [control_panel](#), [linux](#)

Page: [Control Panel Add-On - Solved Issue with Wrong Path in Parallels Virtuozzo Containers \(CDP\)](#) Labels: [control_panel](#), [virtuozzo](#)
