

Error - Backups of MS SQL Server and Databases using MS SQL Addon not Working

Symptom

Unable to replicate MS SQL Server and databases using MS SQL Addon introduced in CDP version 4.0.

No eligible device with SQL Server database

Cause

Advanced Policy Settings has the option set to "Exclude All Volume Shadow Copy Writers". This will affect how the VSS Writer for MS SQL will interact with the replication process.

Resolution

Disable "Exclude All Volume Shadow Copy Writers" in the Policy:

Exclude All Volume Shadow Copy Writers

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