Upgrading Data Center Console for Windows

> **Notice**
> Data Center Console must be upgraded first.

You can receive email notifications about new version releases of R1Soft software. New versions are improved by bug fixes and new/reworked functionality. All enhancements made to the product are documented in the Release Notes, where you can find a brief summary of recent changes, enhancements, and bug fixes in a particular software release.

It is assumed that you have a Windows Server 2008 R2 running Data Center Console 4.2.0 or an earlier version.

> **Note**
> R1Soft products follow this format for version numbers: MAJOR.MINOR.MAINTENANCE. Pre-release downloads ALWAYS have a version number that has an ODD MINOR number, e.g., 3.6.0. Stable downloads ALWAYS have a version number with an EVEN MINOR number, e.g., 3.18.1.

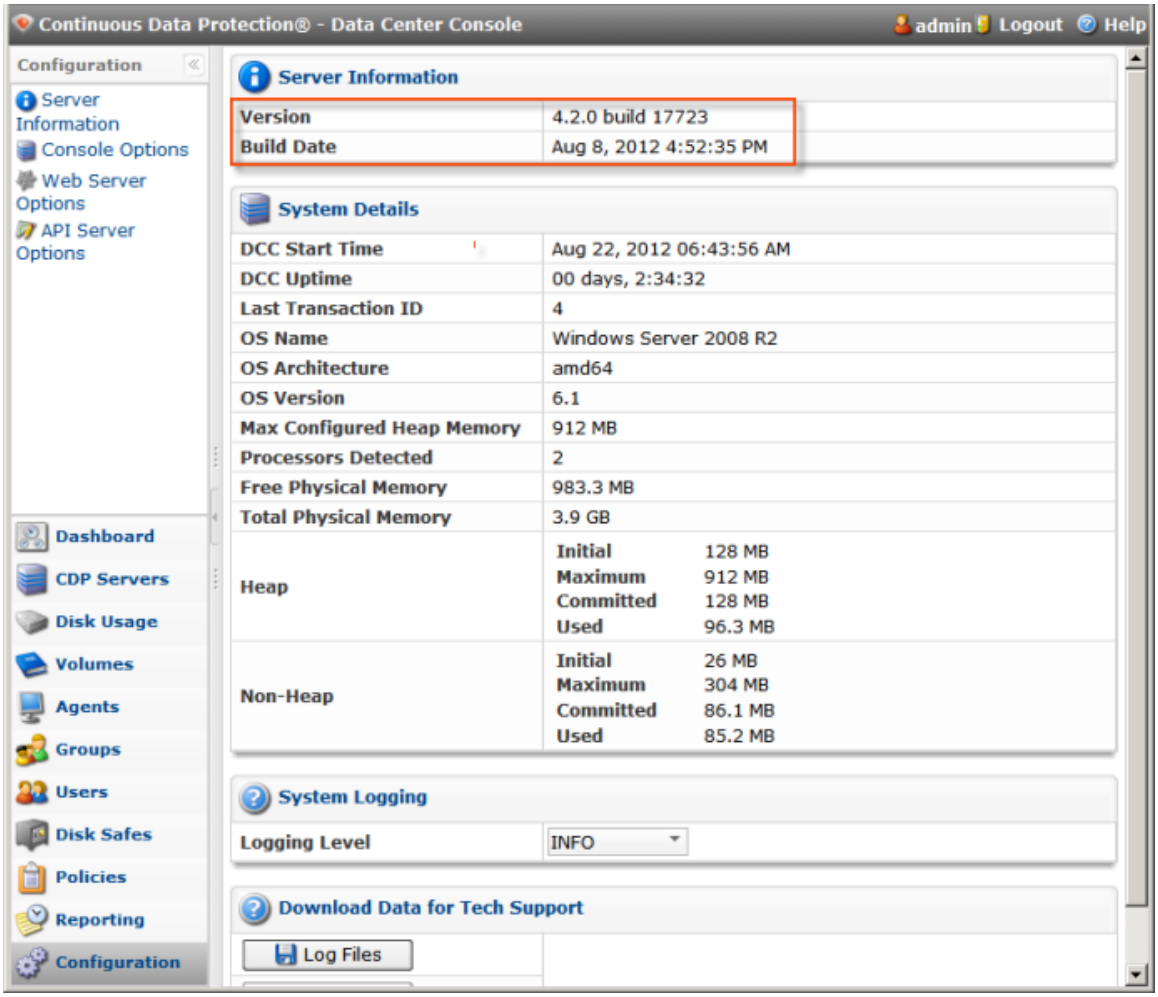
> **Notice**
> To upgrade the CDP Server, you do not need to uninstall the previous version. It is safe to upgrade Data Center Console on an active, running server. After the upgrade is complete, a reboot is not required. All your licenses, settings, added CDP Servers, etc., will remain unchanged.

Follow the instructions below to upgrade the Data Center Console.

1. Find your current Data Center Console version before upgrading. To do this, log in to the program, and click "Configuration" in the main menu.



2. At the top of the page, you will see the current version of your Data Center Console.

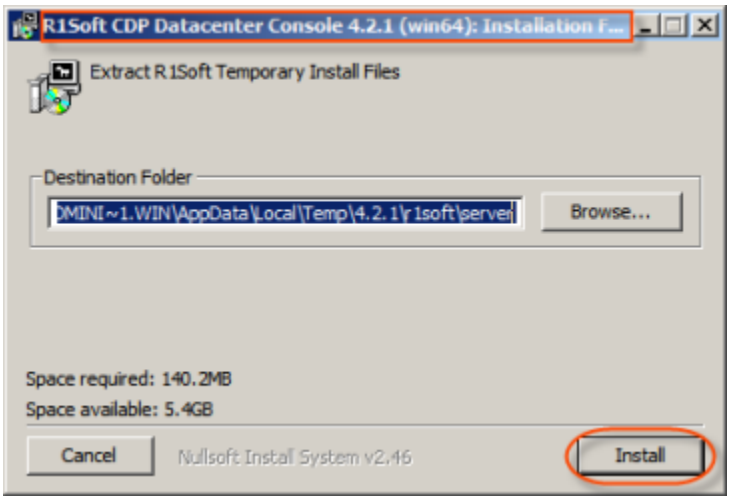


3. Then see Obtaining Data Center Console for Windows for instructions on finding out if there is a new version available for downloading.

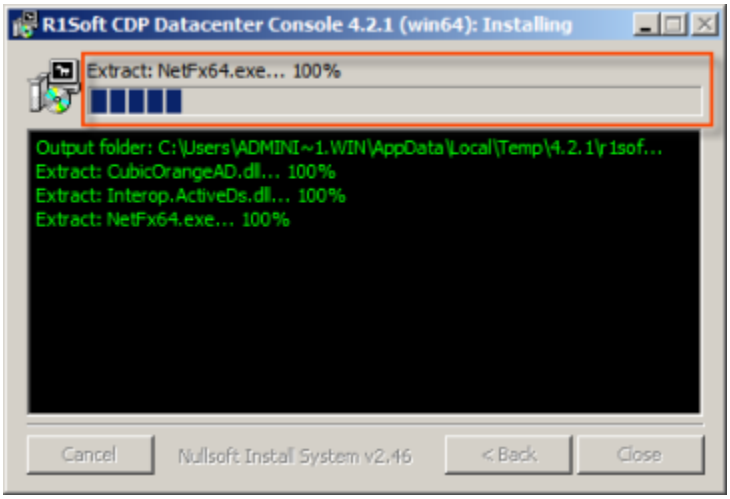
4. Once you have downloaded the new version, double-click it to start the installation process. The installation wizard will open.

> **Note**
> The upgrade process is the same as the installation process.

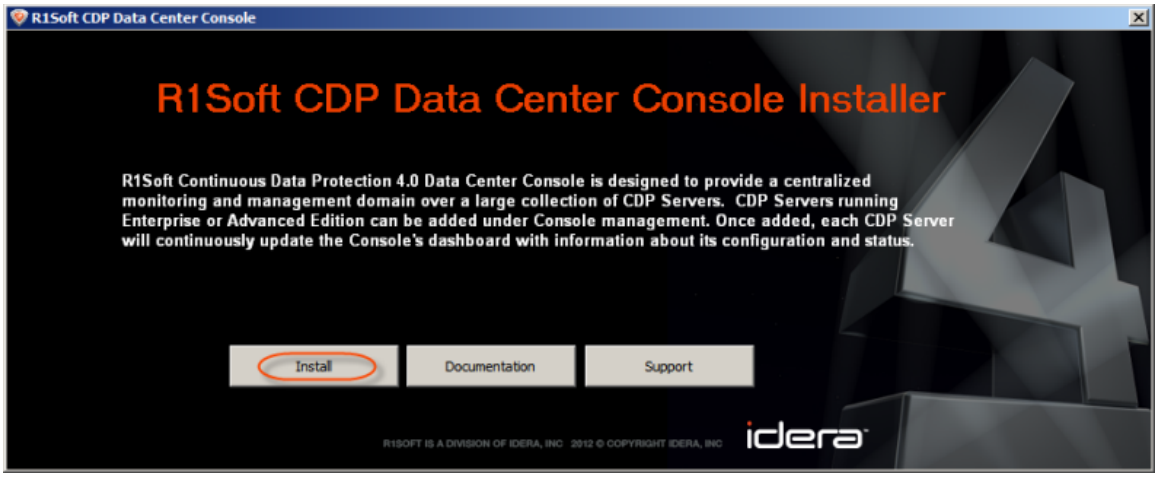
Click the "Next" button.



5. File extraction will start.



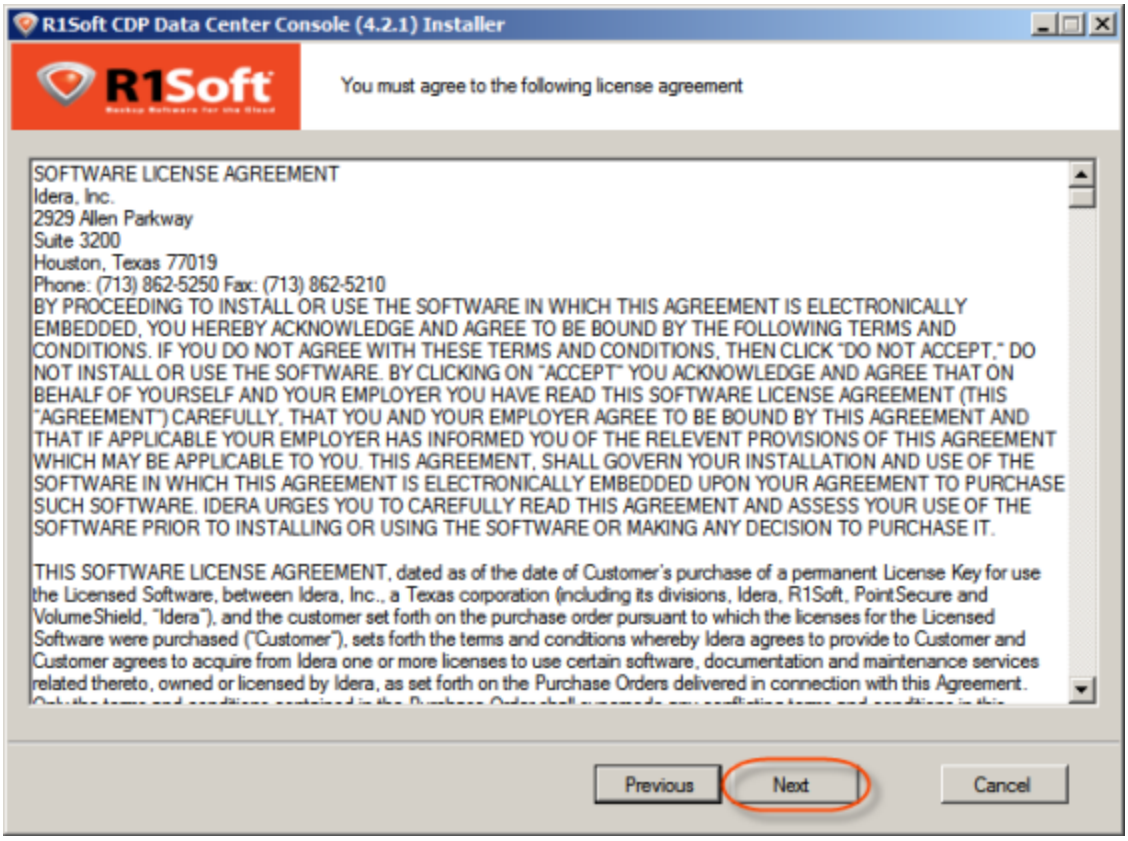
6. Click the "Install" button in the introductory window.



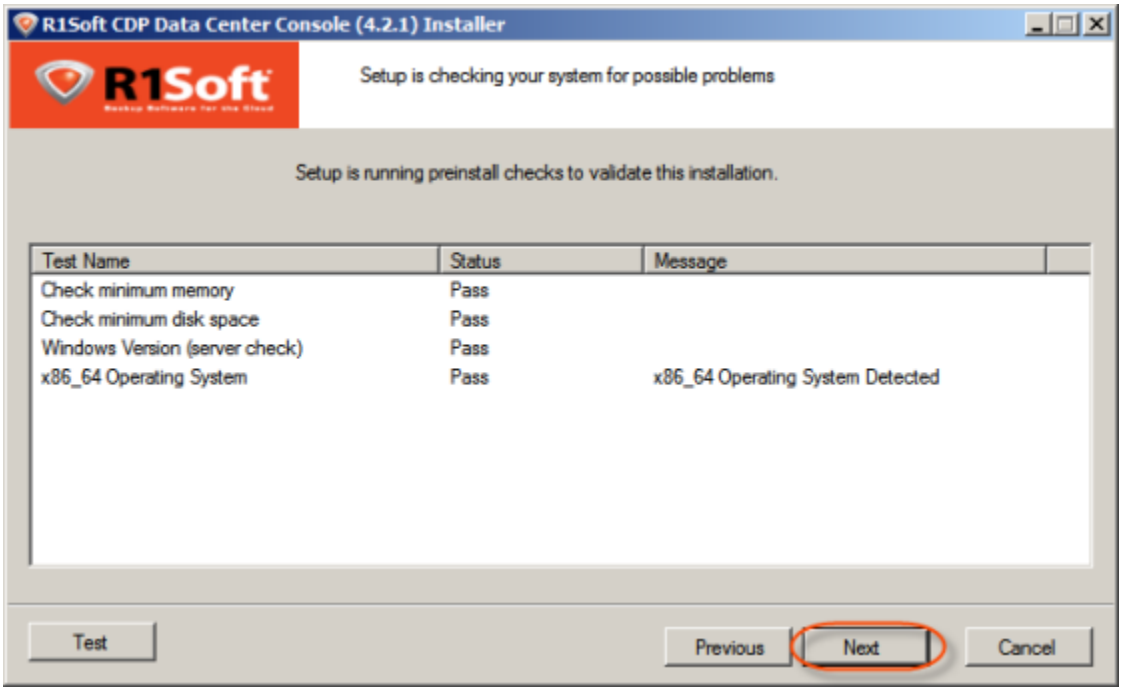
7. Choose a preferred language, and click the "Next" button.



8. Read the agreement, and click the "Next" button.

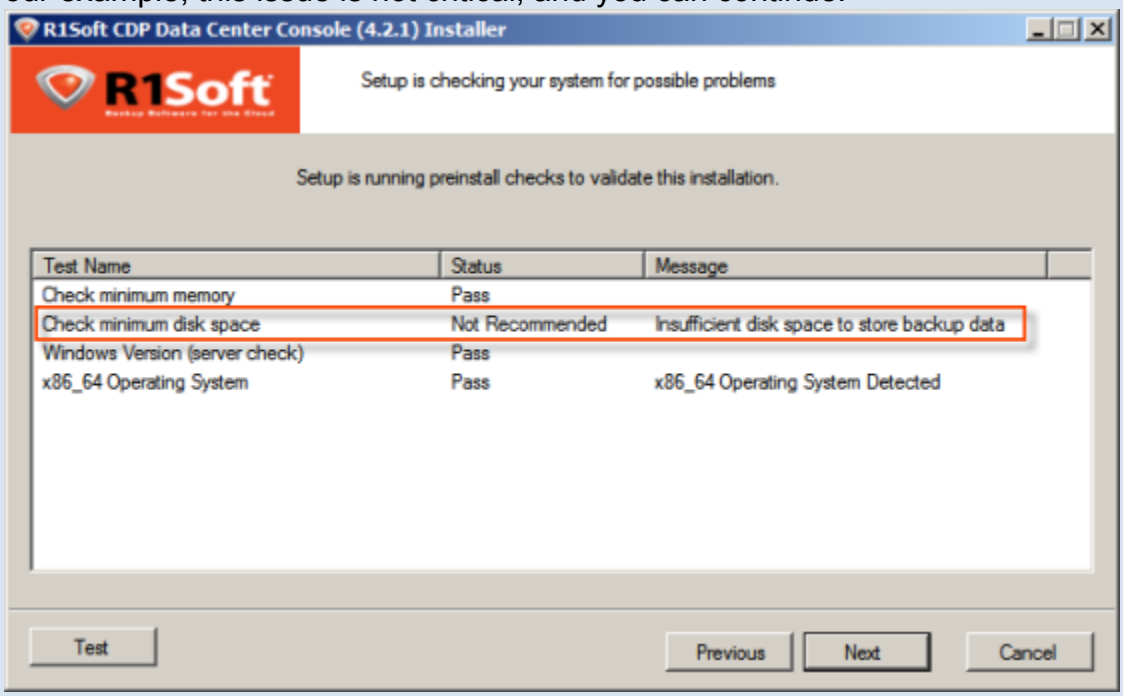


9. Setup will check for any problems. If no problems are found, click the "Next" button.

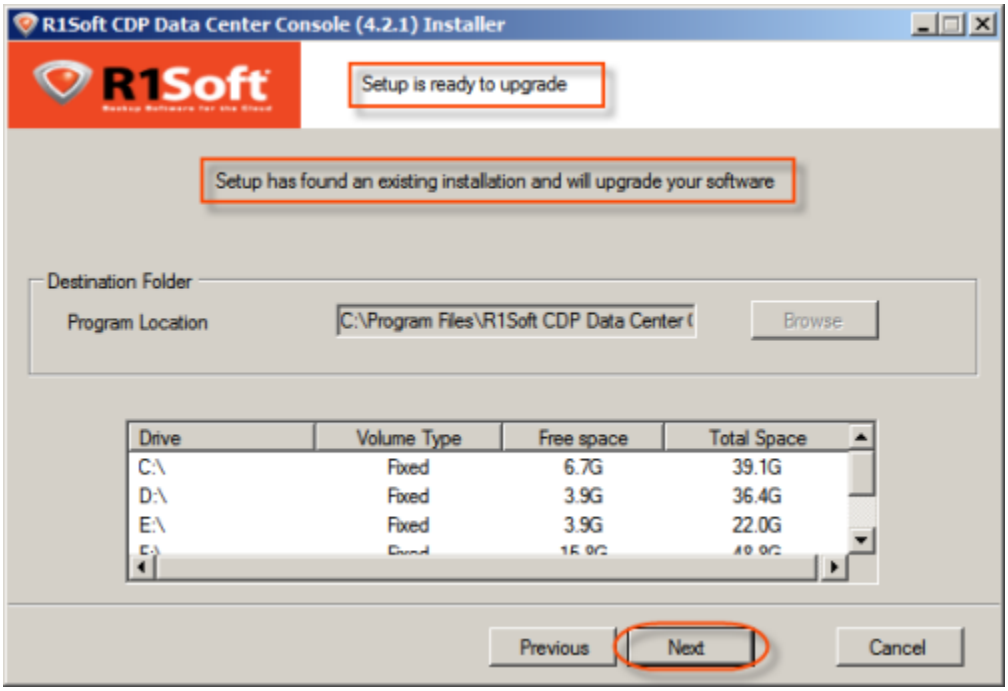


Note

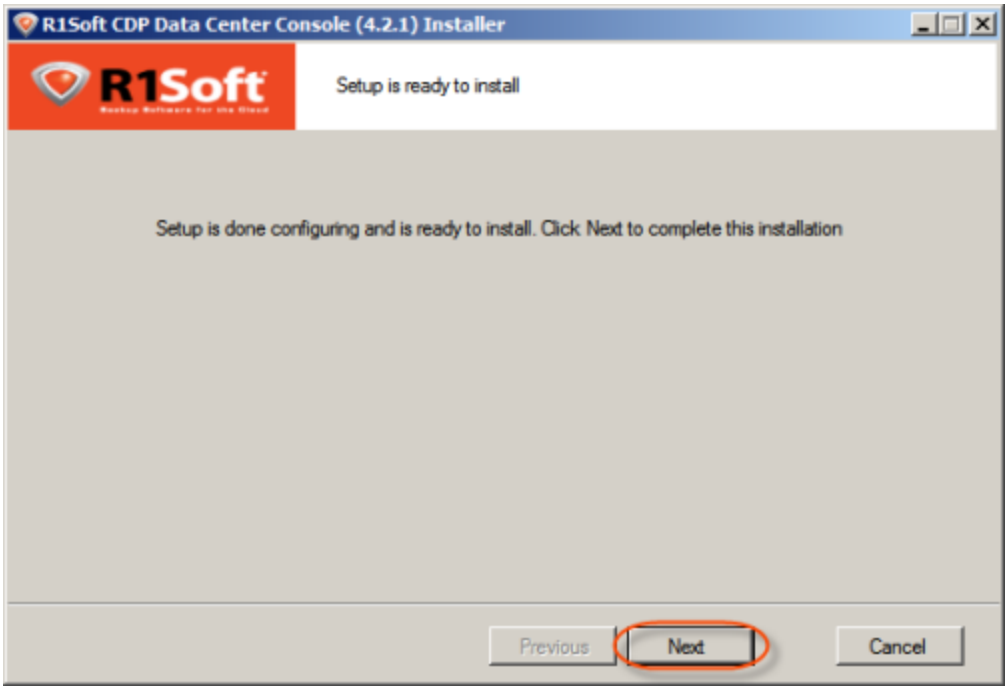
There may be some problems with the installation. Eliminate them and continue. In our example, this issue is not critical, and you can continue.



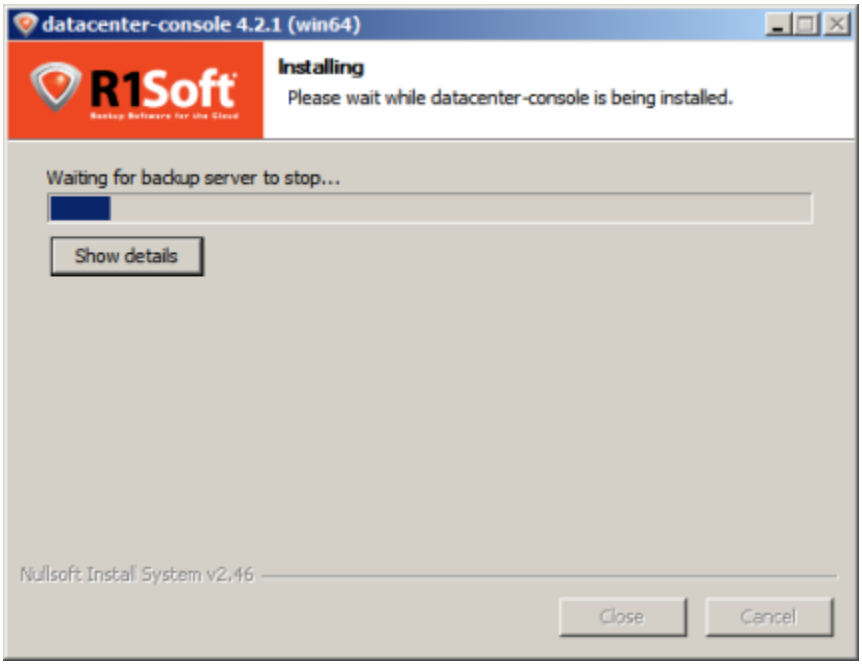
10. Since we are upgrading, you may see the "Setup is ready to upgrade" message. Click "Next."



11. Click "Next" to install the new version.

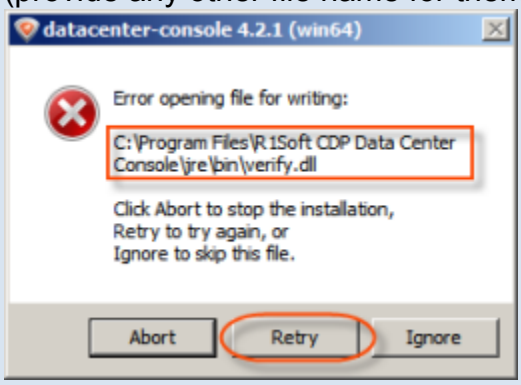


12. The installation progress bar is shown.

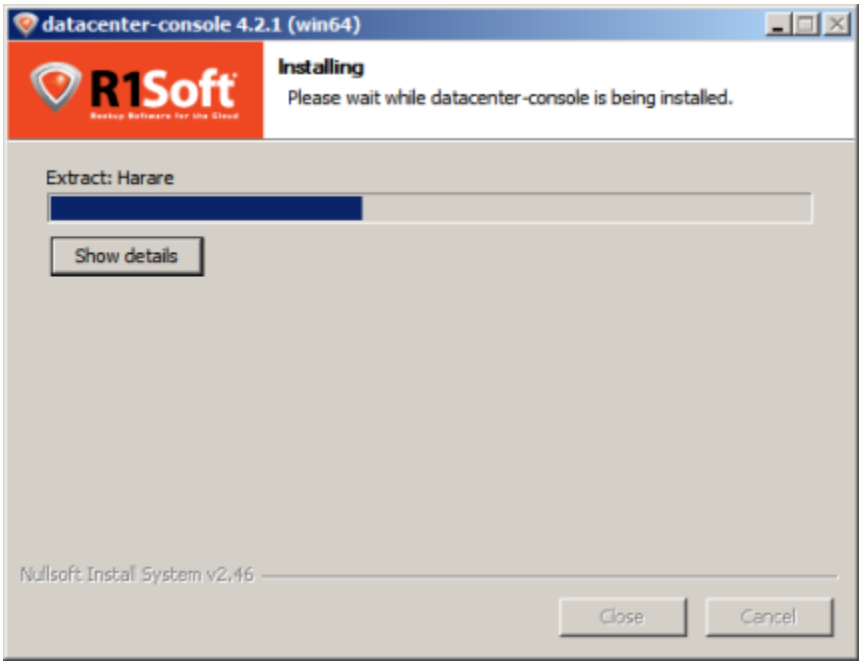


Note

If you encounter such a message(s), find the file(s) indicated and rename them (provide any other file name for them). Then click the "Retry" button.



13. The installation process will continue.



14. Installation is now complete. Click the "Finish" button.

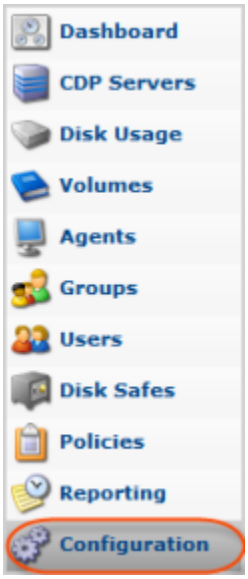


15. Now you can check if the Data Center Console's version has been changed.

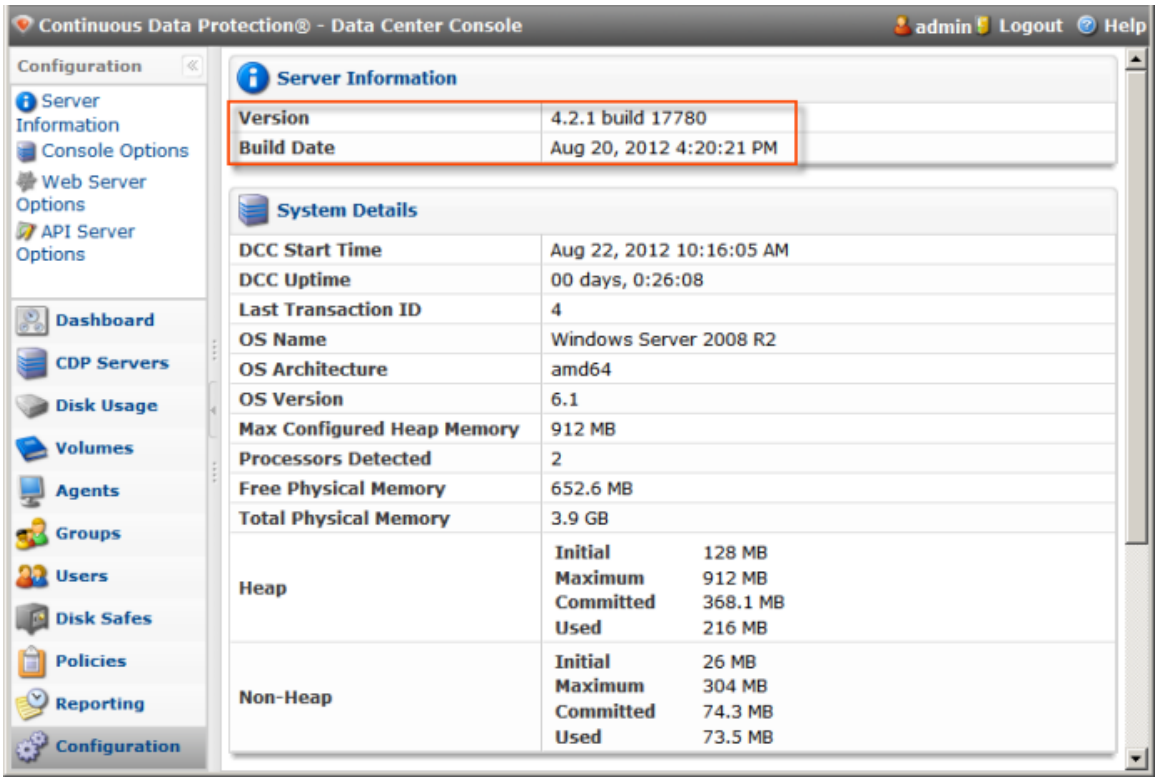
> **Note**
> Be aware that you do not have to start the "R1Soft DataCenter Console" service, as it starts automatically after the installation completes.

16. Open a browser, and enter the Data Center Console's address as you did earlier.

17. Click "Configuration" in the main menu.



18. In our example, we can see that the version has been changed as expected.


Continuous Data Protection® - Data Center Console
admin
Logout
Help
Configuration
Server Information
Console Options
Web Server Options
API Server Options
Dashboard
CDP Servers
Disk Usage
Volumes
Agents
Groups
Users
Disk Safes
Policies
Reporting
Configuration
Server Information
Version 4.2.1 build 17780
Build Date Aug 20, 2012 4:20:21 PM
System Details
DCC Start Time Aug 22, 2012 10:16:05 AM
DCC Uptime 00 days, 0:26:08
Last Transaction ID 4
OS Name Windows Server 2008 R2
OS Architecture amd64
OS Version 6.1
Max Configured Heap Memory 912 MB
Processors Detected 2
Free Physical Memory 652.6 MB
Total Physical Memory 3.9 GB
Heap
Initial 128 MB
Maximum 912 MB
Committed 368.1 MB
Used 216 MB
Non-Heap
Initial 26 MB
Maximum 304 MB
Committed 74.3 MB
Used 73.5 MB