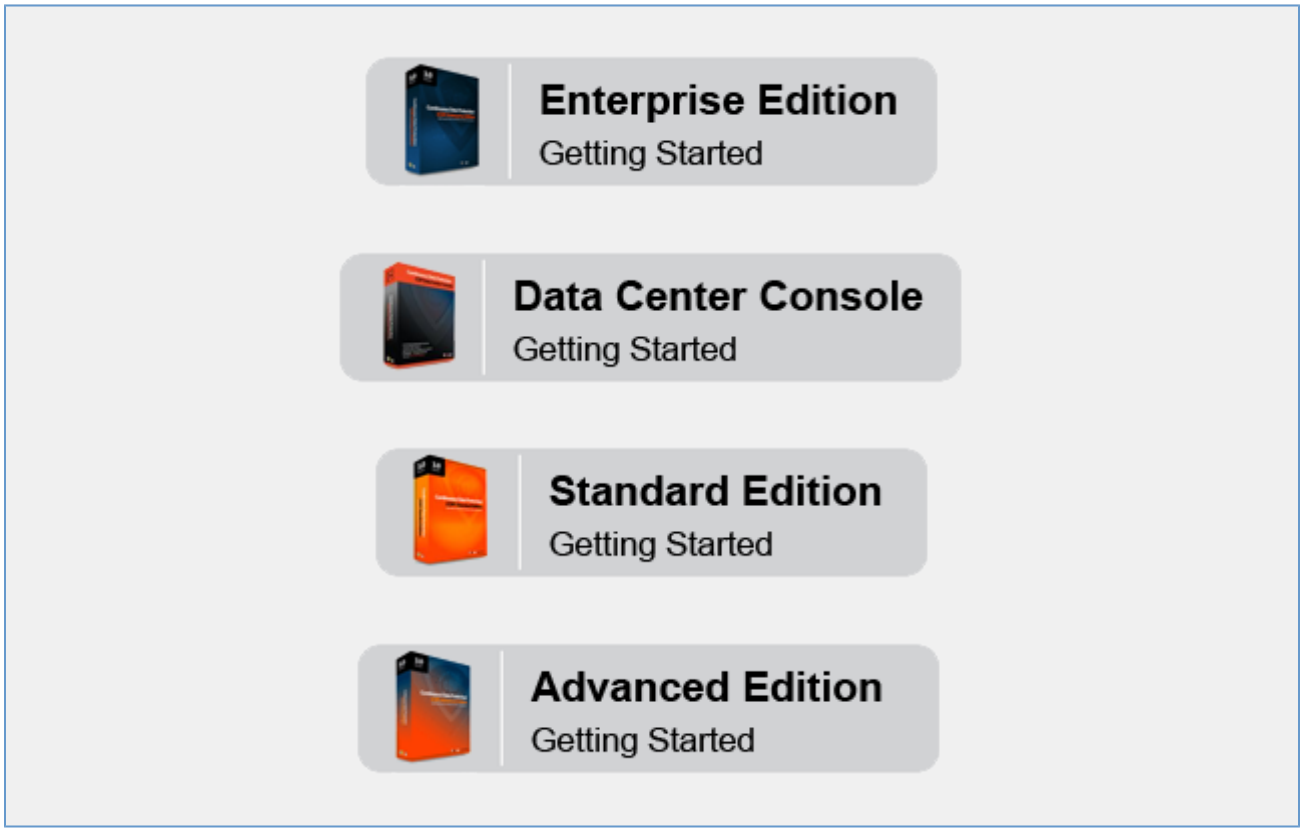
Documentation

Getting Started



User Guides

Users and Groups

- Adding Users
- Editing User Properties
- Customizing the Users List
- Accessing Users
- Deleting Users
- Adding Groups
- Customizing the Groups List
- Editing Group Properties
- Deleting Groups
- Accessing Groups
- Adding an Administrator for a User
- Changing Password
- Changing Email

CDP Agents

- Accessing Agents
- Adding the Agent to the CDP Server
- Changing Agents
- Customizing the Agents List
- Testing Agent Connection
- Deleting Agents
- Starting CDP Agent in Recovery Mode

Volumes

- Customizing the Volumes List
- Deleting Volumes
- Importing Existing Volume
- Accessing Volumes
- Changing Volumes
- Creating Volumes
- Removing Volumes

Disk Safes

- Disk Safe Best Practices
- Customizing the Disk Safes List
- Closing Disk Safes
- Attaching Disk Safes
- Detaching Disk Safes
- Deleting Disk Safes
- Copying and Moving Disk Safes
- Storing Disk Safe on a Windows Network Share
- Vacuuming Disk Safes
- Accessing Disk Safes
- Creating Disk Safes
- Editing Disk Safes
- Managing Disk Safe Encryption

Devices

- Adding Devices
- Accessing Devices
- Disabling Devices
- Removing Devices

Policies

- About File and Folder Excludes
- Accessing Policies
- Customizing the Policies List
- Disabling Policies
- Excluding Files and Folders
- Excluding Hyper-V Virtual Machines in CDP Policy
- Deleting Policies
- Running Policies
- Creating Policies
- Editing Policies
- Troubleshooting Policies

Recovery Points

- Replication Stages
- Accessing Recovery Points
- Browsing Recovery Points
- Customizing the Recovery Points List
- Locking Recovery Points
- Merging Recovery Points
- Restoring Files
- Restoring a MS SQL Database
- Restoring a MS 2007 Exchange Storage Group
- Restoring a MS Exchange 2010 Mailbox
- Restoring VHDs
- Exporting Files from a Recovery Point
- Scheduling the Recovery Points Merge
- Scheduling the Recovery Points Replication

Archiving

- Running Archiving Policies
- Accessing Archive Points
- Customizing the Archive Points List
- Browsing Archive
- Restoring from Archive Points
- Storing Archives
- Bare-Metal Restore of Archive Points
- Archiving Common Questions
- Creating Archiving Policies
- Defining the Archive Schedule

Bare-Metal Restore

- Options For Performing Bare-Metal Restore
- Testing Linux Bare-Metal Restore Before Emergency
- Using Boot CD-ROM
- Using PXE Network Boot
- Configuring Network for Bare-Metal Restore
- Configuring Bare-Metal Restore Server
- Launching Bare-Metal Restore
- Restoring Windows Dynamic Disks
- Restoring Windows Logical Disks
- Bare-Metal Restore in Windows Hyper-V
- Bare-Metal Restore with LVM and RAID

Configuration and Administration

Task History

- Accessing Task History
- Customizing the Task History List
- Canceling Tasks
- Viewing Task Summary
- Viewing Alerts
- Viewing Log Messages
- Downloading Task Details
- Rerunning Tasks

Reporting

- Accessing Reporting
- Scheduling Email Reporting
- Changing Reports
- Deleting Reports
- Disabling Reports
- Generating Reports
- Previewing Reports

Configuring CDP Server

- About Linux CDP Server Configuration
- About Windows CDP Configuration Utility
- About Windows CDP Server Configuration
- Accessing CDP Configuration Utility
- Accessing Configuration in CDP Server
- Accessing Task Scheduler
- Configuring CDP Server "Run Service As" Account
- Configuring CDP Server Ports
- Configuring Heap Memory
- Configuring API Server Options
- Configuring Product Features
- Configuring User Options
- Configuring Web Server Options
- Configuring Server Options
- Installing the MySQL Connector JDBC into CDP3 Server
- Resetting Public Key
- Running CDP over SSL (HTTPS)
- Setting CDP Server Users
- Viewing License Information
- Reactivating License
- Viewing Server Information
- Returning Unused License

Configuring CDP Agent

- About Windows CDP Agent Configuration Utility
- Changing Linux Agent Configuration
- Changing Windows Agent Configuration
- Configuring CDP Agent Port
- Launching the Windows CDP Agent Configuration Utility
- Managing Encryption Keys On Linux Agent
- Managing Encryption Keys On Windows Agent

Administrating CDP
• Downloading Data for Technical Support • Accessing Log Files • R1Soft Products Network Ports • Restarting CDP Server • Restarting CDP Agent

Add-Ons and API

CDP for MySQL
• Enabling Databases Add-On for Agent • Adding MySQL Instance to the Policy • Allowing Remote Connections to MySQL Instance • Browsing MySQL Instance • Editing MySQL Instance • Enabling and Disabling MySQL Instance • Testing MySQL Instance Connection • Deleting MySQL Instance • Restoring a MySQL Database • Restoring MySQL Databases to Alternate Locations • Restoring MySQL Instance Best Practices • CDP for MySQL Common Questions

CDP for Hosting Control Panels

- Hosting Control Panels - Common Questions
- Setting up cPanel Plugin
- Enabling Hosting Control Panels Feature
- Adding Control Panel Instances
- Editing Control Panel Instances
- Disabling and Enabling Control Panel Instances
- Deleting Control Panel Instances
- Verifying Control Panel Instances
- Scheduling Control Panel Replication
- Accessing Control Panel Accounts Backups
- Getting the URL to the CDP for Control Panel Users
- Downloading Control Panel Users' Data as Archive
- Sending Control Panel Account Backup to Control Panel Home
- Restoring Control Panel Users' Accounts
- CDP for Hosting Control Panels End-Users

API Documentation

- Accessing API Documentation
- Accessing Example API Functions
- Backup Task API
- Task History API

Release Notes

- CDP 3.18.2 Release Notes
- CDP 3.18.1 Release Notes
- CDP 3.18.0 Release Notes
- CDP 3.16.0 Release Notes
- CDP 3.15.0 BETA Release Notes
- CDP 3.14.0 Release Notes
- CDP 3.12.3 Release Notes
- CDP 3.12.2 Release Notes

Security Advisories
• Security Advisory 8-19-2011