Standard Edition Common Questions

Below is a list of common questions specific to using your R1Soft CDP Server Standard Edition. Each set of questions is categorized for you to quickly find what you need. Each question is linked to a document for further information.

Preparation and Installation | Getting Started | Users | Disk Safes | Devices | Data Protection Policies | Recovery Points | Task History | Reporting | Configuration | Administrating | Replicate and Restore

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Preparation and Installation

- What are the major functions and features of the Standard Edition?
- What is the latest version and where can I read its release notes?

Linux users:

- How do I obtain the CDP Standard Edition?
- How do I install Standard Edition?
- How do I upgrade Standard Edition?
- How do I uninstall Standard Edition?

Windows users:

- How do I determine if my Windows is 32-bit or 64-bit (x86 or x64)?
- How do I obtain the CDP Standard Edition?
- How do I install Standard Edition?
- How do I upgrade Standard Edition?
- How do I uninstall Standard Edition?

Getting Started

- How do I access the Standard Edition Web Interface?
- How do I activate CDP Standard Edition?
- How do I access the Dashboard?
- What are Dashboard blocks used for?
- How do I create Disk Safes?
- How do I create Policies?
- How do I uninstall Standard Edition on Linux?

- How do I uninstall Standard Edition on Windows?

Users

- How do I create new user accounts?
- How do I change user password?
- How do I change admin login name and password?
- How do I change the Windows User to run the CDP Server as?

Disk Safes

- What should I know about Disk Safes?
- Do you have examples of Disk Safes usage?
- What are the Disk Safe best practices?
- How do I create Disk Safes?
- How do I access Disk Safes?
- How do I edit Disk Safes?
- How do I close Disk Safes?
- How do I open Disk Safes?
- How do I detach Disk Safes?
- How do I delete Disk Safes?
- How do I copy and move Disk Safes?
- How do I vacuum Disk Safes?
- How do I store Disk Safe on disk-based storages and Network Shares?
- How do I use the "Disk Safes" list?
- How do I customize, filter, and sort the "Disk Safes" list?

Devices

- What should I know about Devices?
- How do I add Devices?
- How do I access Devices?
- How do I disable Devices?
- How do I remove Devices?

Data Protection Policies

- What should I know about Policies?
- How do I create Policies?

- How do I access Policies?
- How do I edit Policies?
- How do I disable Policies?
- How do I exclude files and folders from replication?
- How do I delete Policies?
- How do I run Policies?
- How do I use the "Policies" list?
- How do I customize, filter, and sort the "Policies" list?

Recovery Points

- What should I know about Recovery Points?
- How do I access Recovery Points?
- How do I browse Recovery Points?
- How do I customize, filter, and sort the "Recovery Points" list?
- How do I lock Recovery Points?
- How do I merge\delete Recovery Points?
- How do I restore or export data from Recovery Points?
- How do I use the "Recovery Points" list?

Task History

- How do I access the Task Scheduler?
- How do I access running and finished Tasks?
- How do I cancel Tasks?
- How do I view Task Summary?
- How do I view Task Alerts?
- How do I view Log Messages?
- How do I download Task Details?
- How do I use the "Task History" list?
- How do I customize, filter, and sort the "Task History" list?

Reporting

- How do I access running and finished Reports?
- How do I create a new Report?
- How do I edit Report?
- How do I delete Report?
- How do I disable Report?
- How do I preview Report?

- How do I run Report?

Configuration

- How do I access the "Configuration" screen in CDP Interface?
- How do I change admin login name and password?
- How do I reset a Public Key for an Agent?
- How do I set Hard and Soft Quotas?
- How do I set Task History clean-up?
- How do I set HTTP and HTTPS ports in Web Interface?
- How do I set HTTP and HTTPS ports?
- How do I view CDP version information?
- How do I view License information?
- How do I view system details?
- How do I configure the API Server Options?

Linux users:

- What should I know about Linux CDP Server configuration?
- How do I configure Heap memory?

Windows users:

- What should I know about Windows CDP Server configuration?
- What should I know about Windows CDP Configuration Utility?
- How do I access the CDP Configuration Utility?
- How do I change the Windows User to run the CDP Server as?
- How do I configure CDP Agent Port in Windows CDP Configuration Utility?

Administrating

- How do I restart CDP Server?
- How do I restart CDP Agent?
- How do I run CDP over SSL (HTTPS)?
- How do I uninstall Standard Edition on Linux?
- How do I uninstall Standard Edition on Windows?

Replicate and Restore

- How do I create Replication schedule?
- How do I start Replication?
- How do I browse Replicas?
- How do I restore files and folders?
- How do I check the restore results?