CDP Functionality

CDP Functionality KB Articles

- Error - Could Not Create Disk Safe Directory
- Assigning Backups to a Different Disk Safe
- Error - Could Not Start Snapshot
- Error - Caused by Java SQL SQLException Database Is Locked
- Error - AGENT Unable to Set Default Name Check Option
- Using Two Policies per Agent
- Adding Another Drive to the Server Disk Usage
- Backing up Individual Files
- Error - Location Does Not Contain a Valid Disk Safe
- Error - Java Heap Space out of Memory
- Error - Replications fail with - Win32 call GetVolumePathNameW - The filename, directory name, or volume label syntax is incorrect.
- How VSS Is Used By CDP
- How much space does VSS need to create and maintain a snapshot?
- Linux Agent - Enable Debug mode
- How to view a Microsoft VSS snapshot in Windows File Explorer
- The storage cache reported an error reading the native disk
- Why is the initial replication taking more space than expected?
- Finding Old kernel-devel Packages For CentOS
- Verifying VSS Works Correctly
- How to change the location of the backing file in a replication policy. (Linux Agents)
- Problem encountered when a Disk Safe is on a Device that is completely full (0 bytes available)
- Installing Virtuozzo Kernel Headers
- Creating a Unique Partition ID with r1soft-partid
- CDP Linux Agent and custom kernel driver version
- Activating the Volume Menu in CDP 4.0
- High CPU Usage on CDP Server caused by Linux Kernel Leap Second Bug
- Multi Volume Shadow Copy with Windows Agents
- Migrating a CDP Server Installation to a Larger Server
- Error - Could not start SQLWriter service Unable to open service handle The specified service does not exist as an installed service
- Resetting Data Center Console (DCC) Password in Linux
- Resetting Data Center Console (DCC) Password in Windows

- Building a replication driver for openSUSE
- Database Disk Image Malformed
- Known Issues affecting upgrades to Server Backup Manager 5.6.x (post release)
- Upgrade to v5.12.1 results in an "untrusted" SSL connection when a trusted certificate was used
- Error - Linux cdp agent fails with "Floating Point Exception"
- Error - Referential integrity constraint violation
- Tool for MySQL Data Migration from 5.14.3 build 428
- Accessing Task History in SBM 6.2.1
- UUID and R1Soft
- insmod ERROR - could not insert module - Operation not permitted
- Building a Linux kernel module without an internet connection
- Backup Manager fails to start with INFO - Storage Cache Service starting
- How to start the Backup Manager with all disk safes closed
- Adding a new protected machine results in a blank screen
- How To - No Backup in X Number of Days Report
- How To - Direct Backup Manager logging to syslog
- How To - Download Protected Machine logs to the Backup Manager
- How To - Restore the Server Backup Manager H2 Database from backup
- How to change the Remote Replication Target Disk Safe ID
- How To - Change the agent network connection timeout
- Remote Replication Failure - Error getting list of available devices from agent
- failed to fetch the default request function for device. unable to set request function for device
- zk-web messages in SBM log after install or upgrade
- How to register the R1Soft Linux kernel module for secure boot
- UEFI enabled server fails to boot after BMR
- How to Enable the WMIC Feature on Windows Server 2025
- Disk Safe Size Larger Than Expected on Large ext4 Filesystems with metadata_csum Enabled
- GRUB Bootloader Reinstallation from a Live Environment
- RHEL System with LVM Fails to Boot After Bare Metal Restore (BMR)